ThinPrint® Gateway
TPG-25 / TPG-65

User Manual
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</tbody>
</table>
1 General Information

This chapter contains information concerning the device and the documentation as well as notes about your safety. You will learn how to benefit from your ThinPrint® Gateway and how to operate the device properly.

- 'ThinPrint® Gateway' ⇒6
- 'Documentation' ⇒8
- 'Support and Service' ⇒10
- 'Your Safety' ⇒11
- 'First Steps' ⇒12
- 'Saving the IP Address in the TPG' ⇒13
1.1 ThinPrint® Gateway

ThinPrint® is a software-based technology providing print job compression and bandwidth control for network printing. The data traffic between the application server or the print server and the local printer is reduced considerably and networks are relieved.

The ThinPrint technology enables the transmission of compressed and bandwidth-optimized print jobs within a network. Print jobs are compressed using the server component of the .print technology, the so-called ThinPrint Engine. The server sends the compressed print data to a device with the implemented ThinPrint Client. This client then decompresses the print data, transferring it to any printer.

The TPG (ThinPrint® Gateway) contains a fully embedded ThinPrint client. This ThinPrint .print client allows you to receive and decompress print data.

The ThinPrint® gateways TPG-25 and TPG-65 have been specifically designed for environments in which the ThinPrint technology for print job compression and bandwidth control are used.

Up to two network printers can be quickly and easily embedded into the network using the TPG-25. Up to six devices can be embedded using the TPG-65. Users send compressed print jobs to the ThinPrint® gateway, which decompresses these print jobs and sends them to the appropriate printers.
The TPG supports the following features (amongst others):

- The feature **AutoConnect** allows you to automatically create the required printer objects for the relevant client on the server. **AutoConnect** will automatically connect all selected printers on the server with a ThinPrint port; provided that templates exist.

- The **ThinPrint Connection Service** allows you to print to ThinPrint clients, that are found behind a firewall, for example. This allows the connection via masked networks as well as the assignment of the relevant print job to the respective end device.

- By means of the **ThinPrint SSL/TLS encryption**, the print data is protected during the transmission and will be decrypted by the ThinPrint clients or gateways before printing.

The TPG has been designed for the use in TCP/IP-based networks. A ThinPrint server must be integrated within this network. The network printers involved must support RAW or socket printing (printing via TCP/IP ports), IPP printing or LPD printing. If you want to use the **ThinPrint Connection Service**, you need a license.
## 1.2 Documentation

The TPG documentation consists of the following documents:

### User Documentation

**Detailed description of the TPG configuration and administration.**

### Quick Installation Guide

**Information about security, hardware installation, and the initial operation procedure.**

### Online Help (TPG Control Center)

**The Online Help contains detailed information about how to use the 'TPG Control Center'.**

### Online Help (InterCon-NetTool)

**The Online Help contains detailed information about how to use the software tool 'InterCon-NetTool'.**

This documentation has been designed as an electronic document for screen use. Many programs (e.g. Adobe® Reader®) offer a bookmark navigation feature that allows you to view the entire document structure.

This document contains hyperlinks to the associated information units. If you want to print this documentation, we recommend using the printer setting 'Duplex' or 'Booklet'.

The explanation of technical terms used in this document is summarized in a glossary. The glossary provides a quick overview of technical matters and background information; see: ⇒ 84.
A variety of symbols are used within this document. Their meaning is listed in the following table:

### Table 1: Conventions within the documentation

<table>
<thead>
<tr>
<th>Symbol / Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Warning</strong></td>
<td>A warning contains important information that must be heeded. Non-observance may lead to malfunctions.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>A notice contains information that should be heeded.</td>
</tr>
<tr>
<td>📋 Proceed as follows:</td>
<td>The 'hand' symbol marks the beginning of instructions. Individual instructions are set in italics.</td>
</tr>
<tr>
<td>1. <em>Mark</em> ...</td>
<td>The arrow confirms the consequence of an action.</td>
</tr>
<tr>
<td>✅ Confirmation</td>
<td>Hooks mark requirements that must be met before you can begin the action.</td>
</tr>
<tr>
<td>☐ Option</td>
<td>A square marks procedures and options that you can choose.</td>
</tr>
<tr>
<td>⋆</td>
<td>Eye-catchers mark lists.</td>
</tr>
<tr>
<td>📕</td>
<td>This sign indicates the summary of a chapter.</td>
</tr>
<tr>
<td>✉️</td>
<td>The arrow marks a reference to a page within this document. In the PDF file, you can jump to this page by clicking the symbol.</td>
</tr>
<tr>
<td><strong>Bold</strong></td>
<td>Established terms (of buttons or menu items, for example) are set in bold.</td>
</tr>
<tr>
<td><strong>Courier</strong></td>
<td>Command lines are set in Courier font.</td>
</tr>
<tr>
<td>'Proper names'</td>
<td>Proper names are put in inverted commas</td>
</tr>
</tbody>
</table>
1.3 Support and Service

If questions remain, please contact our hotline. SEH Computertechnik GmbH offers extensive support.

- **Current Services**

  The following services can be found on the SEH Computertechnik GmbH homepage: [http://www.seh-technology.com](http://www.seh-technology.com)

  - current firmware
  - current tools
  - current documentation
  - current product information
  - product data sheet
  - and much more
1.4 Your Safety

Read and observe all safety regulations and warnings found in the documentation, on the device and on the packaging. This will avoid potential misuse and prevent damages to people and devices.

SEH Computertechnik GmbH will not accept any liability for personal injuries, property damages and consequential damages resulting from the non-observance of the mentioned safety regulations and warnings. Non-observance will result in the warranty claims becoming void.

The TPG is used in TCP/IP networks. The TPG allows communication between up to two/six network printers and one ThinPrint server. The TPG has been designed for use in office environments.

All uses of the device that do not comply with the TPG functionalities described in the documentation are regarded as improper uses. It is not allowed to make modifications to the hardware and software or to try to repair the device.

Before starting the initial operation procedure of the TPG, please note the safety regulations in the 'Quick Installation Guide'. The Quick Installation Guide is enclosed in the packaging.

Read and observe all warnings mentioned in this document. Warnings are found before any instructions known to be dangerous. They are presented as follows:

---

Warning!
1.5 First Steps

This section provides all the information that you need for a fast operational readiness.

Proceed as follows:

1. *Read and observe the security regulations in order to avoid damages to people and devices, see:* \(\Rightarrow\) §11.

2. *Carry out the hardware installation. The hardware installation comprises the connection of the ISD to the network and the mains supply; see: 'Quick Installation Guide'.

3. *Make sure that an IP address is stored in the TPG; see: ‘Saving the IP Address in the TPG’ \(\Rightarrow\) §13.

4. *Specify the ThinPrint port and other ThinPrint settings; see:* \(\Rightarrow\) §40.

5. *Specify the printers to which the TPG6 will send the print jobs; see: ‘How to Embed Printers’ \(\Rightarrow\) §42.

\(\Rightarrow\) The TPG is operational.
1.6 Saving the IP Address in the TPG

An IP address is used to address network devices in an IP network. TCP/IP network protocols require the storing of the IP address in the TPG so that the device can be addressed within the network.

TPG are shipped without an IP address. The TPG is able to assign itself an IP address during the initial installation. Boot protocols are used to assign an IP address automatically to the TPG. Upon delivery, the boot protocols 'BOOTP' and 'DHCP' are enabled.

Once the TPG is connected to the network, it checks whether an IP address can be obtained via the boot protocols BOOTP or DHCP. If this is not the case, the TPG assigns itself an IP address via ZeroConf from the address range (169.254.0.0/16) which is reserved for ZeroConf.

Once the TPG has automatically received an IP address via a boot protocol, you can save a freely definable IP address in the TPG. The assigned IP address of the TPG can be determined and modified via the software tool 'InterCon-NetTool'.

Different methods for the assignment of the IP address are described in the following.

- 'ZeroConf' ⇒ 14
- 'BOOTP' ⇒ 14
- 'DHCP' ⇒ 14
- 'Auto Configuration (IPv6 Standard)' ⇒ 15
- 'InterCon-NetTool' ⇒ 15
- 'TPG Control Center' ⇒ 15
- 'ARP/PING' ⇒ 16
ZeroConf

If no IP address can be assigned via boot protocols, the TPG assigns itself an IP address via ZeroConf. For this purpose, the TPG picks an IP address at random from the address range (169.254.0.0/16) which is reserved for ZeroConf.

You can use the domain name service of Bonjour for the name resolution of the IP address; see: ⇒ 35.

BOOTP

The TPG supports BOOTP, which means that the IP address of the TPG can be assigned via a BOOTP server.

☑ The 'BOOTP' parameter has been enabled, see: ⇒ 26.
☑ A BOOTP server is available in the network.

If the TPG is connected, it asks the BOOTP host for the IP address and the host name. The BOOTP host answers and sends a data packet containing the IP address. The IP address is saved in the TPG.

DHCP

The TPG supports DHCP, which means that the IP address of the TPG can be assigned dynamically via a DHCP server.

☑ The 'DHCP' parameter has been enabled, see: ⇒ 26.
☑ A DHCP server is available in the network.

After the hardware installation, the TPG asks a DHCP server for an IP address by means of a broadcast query. The DHCP server identifies the TPG on the basis of its hardware address and sends a data packet to the TPG.

This data packet contains, among others, the IP address of the TPG, the default gateway, and the IP address of the DNS server. The data is saved in the TPG.
Auto Configuration (IPv6 Standard)

The TPG can have an IPv4 address and several IPv6 addresses at the same time. The IPv6 standard is used to automatically assign IP addresses in IPv6 networks. When connected to an IPv6 network, the TPG will automatically obtain an additional 'link-local' IPv6 address from the IPv6 address range.

The TPG uses the 'link-local' IP address to search for a router. The TPG sends so-called 'Router Solicitations' (RS) to the special multicast address FF02::2. The available router will then return a 'Router Advertisement' (RA) containing the required information.

With a prefix from the range of the global unicast addresses, the TPG can compose its own address. It simply replaces the first 64 bits (prefix FE80::) with the prefix that was sent in the RA.

- The 'IPv6' parameter has been activated.
- The 'Automatic configuration' parameter has been activated; see: \[\text{\textsuperscript{28}}\].

To configure the assignment of IPv6 addresses, see: \[\text{\textsuperscript{28}}\].

InterCon-NetTool

The InterCon-NetTool has been developed by SEH Computertechnik GmbH for the administration of SEH network devices. The IP Wizard of the InterCon-NetTool helps you to configure the TCP/IP parameters, e.g. the IP address. You can manually enter the desired IPv4 address and save it in the TPG using the IP Wizard. To configure an IPv4 address via the InterCon-NetTool, see: \[\text{\textsuperscript{26}}\].

TPG Control Center

You can manually enter the desired IP address and save it in the TPG using the TPG Control Center.

- To configure an IPv4 address via the TPG Control Center, see: \[\text{\textsuperscript{26}}\].
- To configure an IPv6 address via the TPG Control Center, see: \[\text{\textsuperscript{28}}\].
**ARP/PING**

The assignment of the IP address to the hardware address can be done via the ARP table. The ARP table is an internal system file in which the assignment is temporarily saved (about 15 min). This table is administered by the ARP protocol.

By means of the 'arp' and 'ping' commands, you can save the IP address in the TPG. If the TPG already has an IP address, the 'arp' and 'ping' commands cannot be used to save a new IP address.

However, an IP address from the address range (169.254.0.0/16) which is reserved for ZeroConf can be overwritten by means of the 'arp' and 'ping' commands.

The 'arp' command is used for editing the ARP table. The 'ping' command transfers a data packet containing the IP address to the hardware address of the TPG. If the data packet has been successfully sent and received, the TPG permanently saves the IP address.

The implementation of the 'arp' and 'ping' command depends on the system used. Read the documentation for your operating system.

- The 'ARP/PING' parameter has been enabled, see: ⇒ 26.

**Requirements**

Edit the ARP table:

**Syntax:** `arp -s <IP address> <hardware address>`

**Example:** `arp -s 192.168.0.123 00-c0-eb-00-01-ff`

Assign a new IP address to the TPG:

**Syntax:** `ping <IP address>`

**Example:** `ping 192.168.0.123`

The separators within the hardware address that are used in this example correspond to the Windows® platform.
2 Administration Methods

You can administer and configure the TPG in a number of ways. The following chapter gives you an overview of the various administration options.

You will get information on when to use these methods and which functions these methods support.

- 'Administration via the TPG Control Center' ⇒ 18
- 'Administration via the InterCon-NetTool' ⇒ 20
- 'Administration via Email' ⇒ 22
- 'Administration via the Status/Reset Button of the Device' ⇒ 24
2.1 Administration via the TPG Control Center

The TPG Control Center comprises all features for the administration of the TPG.

The TPG Control Center is stored in the TPG and can be displayed by means of a browser software (Internet Explorer, Firefox, Safari).

- The TPG is connected to the network and the mains voltage.
- The TPG has a valid IP address.

Proceed as follows:
1. Open your browser.
2. Enter the IP address of the TPG as the URL.
   - The TPG Control Center appears in the browser.

If the TPG Control Center is not displayed, check the proxy settings of your browser.

You can also start the TPG Control Center via the software tool 'InterCon-NetTool'.

Proceed as follows:
1. Highlight the TPG in the device list.
2. Select Actions – Launch Browser from the menu bar.
   - The TPG Control Center appears in the browser.
Structure of the TPG Control Center

The available menu items are located in the navigation bar (top). After selecting a menu item (simple mouse click), the available submenu items are displayed at the left. After selecting a submenu item, the corresponding page with its content is displayed (at the right).

You can set the language via the menu item **START**. Simply select the relevant flag.

The manufacturer's contact details and additional information regarding the product are displayed under **Product & Company**. The **Sitemap** provides an overview of and direct access to all pages of the TPG Control Center.

All other menu items refer to the configuration of the TPG. They are described in the Online Help of the TPG Control Center. To start the Online Help, click the ![Help icon](image).
2.2 Administration via the InterCon-NetTool

The software InterCon-NetTool has been developed by SEH Computertechnik GmbH for the administration of SEH network devices (TPG, TPR, print server, etc.). Depending on the network device you can configure various features via the InterCon-NetTool.

After the InterCon-NetTool is started, the network will be scanned for connected network devices. The network range to be scanned is freely definable. All network devices found will be displayed in the 'device list'.

You can modify the device list and adopt it to your individual needs. You can mark and configure the devices in the device list.

In order to use the InterCon-NetTool, the program must be installed on a computer with a Windows operating system. The installation file of the InterCon-NetTool can be found on the SEH Computertechnik GmbH homepage:

http://www.seh-technology.com/services/downloads/tpg.html

Proceed as follows:
1. Start the InterCon-NetTool installation file.
2. Select the desired language.
3. Follow the installation routine.

The InterCon-NetTool will be installed on your client.

To start the program, double-click the InterCon-NetTool icon. The icon is found on the desktop or the Windows start menu.

(Start --> Programs --> SEH Computertechnik GmbH --> InterCon-NetTool)

The settings of the InterCon-NetTool are saved in the 'NetTool.ini' file. The file is stored in the directory 'Documents and Settings' with the relevant user name.
After the program start you will see the main dialog with the following elements. The dialog may vary, depending on which elements you have chosen to be shown or hidden.

![InterCon-NetTool - Main Dialog](image)

**Fig. 2: InterCon-NetTool - Main Dialog**

The InterCon-NetTool allows you to

- assign an IPv4 address to the TPG
- restart the TPG
- reset the parameter values of the TPG to their default settings
- start the TPG Control Center
- switch from the BIOS mode to the default mode

Detailed information on how to use the InterCon-NetTool can be found in the Online Help. To start the Online Help, select **Help – Online Help** from the menu bar.
2.3 Administration via Email

You can administer the TPG via email and thus via any computer with Internet access.

An email allows you to

- send TPG status information
- specify TPG parameters or
- perform an update on the TPG.

☑ In order to receive emails, the TPG must be set up as user with its own email address on a POP3 server.

☑ A DNS server has been configured on the TPG; see: 30.

☑ POP3 and SMTP parameters have been configured on the TPG; see: 32.

If you want to administer the TPG, you must enter the relevant instructions into the subject line of your email.

Proceed as follows:

1. Open an email program.
2. Write a new email.
3. Enter the TPG address as recipient.
4. Enter an instruction into the subject line; see: 'Syntax and Format of an Instruction' 22.
5. Send the email.

The TPG receives the email and carries out the instruction.

Note the following syntax for instructions in the subject line:

\texttt{cmd: <command> [<comment>]}

Syntax and Format of an Instruction

Requirements

Functionalities

Sending Instructions via Email
The following commands are supported:

<table>
<thead>
<tr>
<th>Commands</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;command&gt;</td>
<td>get status</td>
<td>Sends the status page of the TPG.</td>
</tr>
<tr>
<td></td>
<td>get parameters</td>
<td>Sends the parameter list of the TPG.</td>
</tr>
<tr>
<td></td>
<td>set parameters</td>
<td>Sends parameters to the TPG. The syntax and values can be obtained from the parameter list, see: \ref {87}. Parameter and value must be entered into the email body.</td>
</tr>
<tr>
<td></td>
<td>update tpg</td>
<td>Carries out an automatic update using the software that is attached to the email.</td>
</tr>
<tr>
<td></td>
<td>help</td>
<td>Sends a page containing information about the remote maintenance.</td>
</tr>
<tr>
<td>[&lt;comment&gt;]</td>
<td></td>
<td>Freely definable text for descriptions.</td>
</tr>
</tbody>
</table>

The following applies for the instructions:
- not case-sensitive
- one or more space characters are allowed
- max. length is 128 byte
- only the ASCII format can be read

Security with TAN

You will need a TAN for updates or parameter changes on the TPG. You will get a current TAN from the TPG via email, e.g. when receiving a status page. Enter the TAN into the first line of the email body. A space character must follow.

Parameter Changes

Parameter changes are integrated into the email body with the following syntax:

<parameter> = <value>

The syntax and values can be obtained from the parameter list, see: \ref {87}. 
Example 1

This email causes the TPG to send the parameter list to the sender of the email.

Example 2

This email configures the parameter 'Description' on the TPG.

2.4 Administration via the Status/Reset Button of the Device

LEDs, the status/reset button and various ports can be found on the TPG. These components are described in the 'Quick Installation Guide'.

The status/reset button allows you to

- print a status page; see: ⇒ 79.
- print a service page; see: ⇒ 79.
- reset the TPG parameters to their default settings; see: ⇒ 74.
3 Network and Device Settings

You can define various settings for an ideal integration of the TPG into a network. You can also configure various device settings. This chapter describes which network and device settings are supported.

- 'How to Configure IPv4 Parameters' ⇒ 26
- 'How to Configure IPv6 Parameters' ⇒ 28
- 'How to Configure the DNS' ⇒ 30
- 'How to Configure SNMP' ⇒ 31
- 'How to Configure POP3 and SMTP' ⇒ 32
- 'How to Configure Bonjour' ⇒ 35
- 'How to Configure the Device Time' ⇒ 36
- 'How to Determine a Description' ⇒ 37
- 'How to Use the Notification Service' ⇒ 38
3.1 How to Configure IPv4 Parameters

TCP/IP (Transmission Control Protocol over Internet Protocol) forwards data packets across several connections and establishes a connection between the network participants.

The boot protocols DHCP and BOOTP belong to the TCP/IP protocol family. You can define various IPv4 parameters for an ideal integration of your TPG into a TCP/IP network. For further information about the assignment of IP addresses, see: 13.

- 'Configuring IPv4 Parameters via the TPG Control Center' 26
- 'Configuring IPv4 Parameters via the InterCon-NetTool' 27

Configuring IPv4 Parameters via the TPG Control Center

Proceed as follows:
1. Start the TPG Control Center.
3. Configure the IPv4 parameters; see: Table 2 26.
4. Click Save & Restart to confirm.

The settings are saved.

Table 2: IPv4 Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHCP</td>
<td>Enables or disables the protocols DHCP, BOOTP, and ARP/PING.</td>
</tr>
<tr>
<td>BOOTP</td>
<td><em>Protocols offer various possibilities to save the IP address in the TPG.</em></td>
</tr>
<tr>
<td></td>
<td><em>(See 'Saving the IP Address in the TPG' 13.)</em></td>
</tr>
<tr>
<td></td>
<td>We recommend disabling these options once an IP address has been assigned to the TPG.</td>
</tr>
<tr>
<td>IP address</td>
<td>IP address of the TPG</td>
</tr>
<tr>
<td>Subnet mask</td>
<td>Subnet mask of the TPG</td>
</tr>
<tr>
<td>Gateway</td>
<td>Gateway address of the TPG</td>
</tr>
</tbody>
</table>
Configuring IPv4 Parameters via the InterCon-NetTool

Requirements

- The InterCon-NetTool is installed on the client, see: \( \rightarrow \) 20.
- The network scan via Multicast has been enabled in the InterCon-NetTool.
- The router in the network forwards multicast requests.

Proceed as follows:

1. **Start the InterCon-NetTool.**
2. **Highlight the TPG in the device list.**
   The TPG is displayed in the device list under 'ZeroConf' with an IP address from the address range \((169.254.0.0/16)\) which is reserved for ZeroConf.
3. **Select Installation – IP Wizard from the menu bar.**
   The IP Wizard is started.
4. **Follow the instructions of the IP Wizard.**
   The settings are saved.

Fig. 5: InterCon-NetTool - IP Wizard
### 3.2 How to Configure IPv6 Parameters

You can integrate the TPG into an IPv6 network.

IPv6 (Internet Protocol version 6) is the successor of the more common IPv4. Both protocols are standards for the network layer of the OSI model and regulate the addressing and routing of data packets via a network. The introduction of IPv6 has many benefits:

- IPv6 increases the IP address space from $2^{32}$ (IPv4) to $2^{128}$ (IPv6) IP addresses
- Auto Configuration and Renumbering
- Efficiency increase during routing due to reduced header information
- Integrated services such as IPSec, QoS, Multicast
- Mobile IP

An IPv6 address consists of 128 bits. The normal format of an IPv6 address is eight fields. Each field contains four hexadecimal digits representing 16 bits.

Each field is separated by a colon (:).

**Example:** `fe80 : 0000 : 0000 : 0000 : 0000 : 10 : 1000 : 1a4`

Leading zeros in a field can be omitted.

**Example:** `fe80 : 0 : 0 : 0 : 0 : 10 : 1000 : 1a4`

An IPv6 address may be entered or displayed using a shortened version when successive fields contain all zeros (0). In this case, two colons (::) are used. However, the use of two colons can be used only once in an address.

**Example:** `fe80 : :: 10 : 1000 : 1a4`

As a URL in a Web browser, an IPv6 address must be enclosed in brackets. This prevents port numbers from being mistakenly regarded as part of an IPv6 address.

**Example:** `http://[2001:608:af:1::100]:443`
The URL will only be accepted by browsers that support IPv6.

There are different types of IPv6 addresses. The prefixes of the IPv6 addresses provide information about the IPv6 address types.

- Unicast addresses can be routed globally. These addresses are unique and therefore unambiguous. A packet that is sent to a unicast address will only arrive to the interface that is assigned to this address. Unicast addresses have the prefixes '2' or '3'.

- Anycast addresses are assigned to more than one interface. This means that a data packet that is sent to this address will arrive at various devices. The syntax of anycast addresses is the same as the one of unicast addresses. The difference is that anycast addresses choose one interface out of many. A packet that is dedicated to an anycast address arrives at the nearest interface (in line with the router metrics). Anycast addresses are only used by routers.

- Multicast addresses allow you to send data packets to different interfaces at the same time without a proportional increase of the bandwidth. A multicast address can be recognized by the prefix 'ff'.

Proceed as follows:
1. Start the TPG Control Center.
3. Configure the IPv6 parameters; see: Table 3 → 30.
4. Click Save & Restart to confirm.

The settings are saved.
### 3.3 How to Configure the DNS

DNS is a service that translates domain names into IP addresses. Using DNS, names can be assigned to IP addresses and vice versa. If a DNS server is available in your network, you can use DNS for your TPG.

If you use a domain name during the configuration process, you must first enable and configure DNS. DNS is used for the configuration of the time server, for example.

Proceed as follows:

1. Start the TPG Control Center.
2. Select NETWORK – DNS.
3. Configure the DNS parameters; see: Table 4 ⇒ §31.
4. Click Save & Restart to confirm.

The settings are saved.

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IPv6</td>
<td>Enables/disables the IPv6 functionality of the TPG.</td>
</tr>
<tr>
<td>Automatic configuration</td>
<td>Enables/disables the automatic assignment of the IPv6 address for the TPG.</td>
</tr>
<tr>
<td>IPv6 address</td>
<td>Defines a manually assigned IPv6 Unicast address in the n:n:n:n:n:n:n:n format for the TPG. Every ’n’ represents the hexadecimal value of one of the eight 16 bit elements of the address. An IPv6 address may be entered or displayed using a shortened version when successive fields contain all zeros (0). In this case, two colons (::) are used.</td>
</tr>
<tr>
<td>Router</td>
<td>Defines the IPv6 unicast address of the router. The TPG sends its 'Router Solicitations' (RS) to this router.</td>
</tr>
<tr>
<td>Prefix length</td>
<td>Defines the length of the subnet prefix for the IPv6 address. The value 64 is preset. Address ranges are indicated by prefixes. The prefix length (number of bits used) is added to the IPv6 address and specified as a decimal number. The decimal number is separated by ‘/’.</td>
</tr>
</tbody>
</table>
### 3.4 How to Configure SNMP

SNMP (Simple Network Management Protocol) has become the standard protocol for the administration and monitoring of network elements. The protocol controls communication between the monitored devices and the monitoring station.

SNMP allows you to read and edit management information provided by the network elements (e.g. the TPG or printers). The TPG supports versions 1 and 3 of SNMP.

The SNMP Community is a basic form of access protection. A large number of SNMP managers are grouped together in the community. The community is then assigned (read/write) access rights. The general community string is 'public'.

The community string for SNMPv1 is transferred in plain text and does not provide sufficient protection.

SNMPv3 is a continuation of the SNMP standard, which provides improved applications and a user-based security model. Distinguishing features of SNMPv3 include its simplicity and security concept.

---

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DNS</td>
<td>Enables/disables DNS.</td>
</tr>
<tr>
<td>Primary DNS server</td>
<td>Defines the IP address of the primary DNS server (e.g. 192.168.0.21).</td>
</tr>
<tr>
<td>Secondary DNS server</td>
<td>Defines the IP address of the secondary DNS server. The secondary DNS server is used if the first one is not available.</td>
</tr>
<tr>
<td>Domain name (suffix)</td>
<td>Defines the domain name of an existing DNS server (e.g. company.de).</td>
</tr>
</tbody>
</table>
Proceed as follows:

1. Start the TPG Control Center.
2. Select NETWORK - SNMP.
3. Configure the SNMP parameters; see: Table 5.
4. Click Save & Restart to confirm.

The settings are saved.

Table 5: SNMP Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SNMPv1</td>
<td>Enables/disables SNMPv1.</td>
</tr>
<tr>
<td>Read-only</td>
<td>Enables/disables the write protection for the community.</td>
</tr>
<tr>
<td>Community</td>
<td>SNMP community name. The SNMP Community is a basic form of access protection in which several participants with the same access rights are grouped together.</td>
</tr>
<tr>
<td>SNMPv3</td>
<td>Enables/disables SNMPv3.</td>
</tr>
<tr>
<td>User name</td>
<td>Defines the name of the SNMP user.</td>
</tr>
<tr>
<td>Password</td>
<td>Defines the password of the SNMP user.</td>
</tr>
<tr>
<td>Hash</td>
<td>Defines the Hash algorithm.</td>
</tr>
<tr>
<td>Access rights</td>
<td>Defines the access rights of the SNMP user.</td>
</tr>
<tr>
<td>Encryption</td>
<td>Defines the encryption method.</td>
</tr>
</tbody>
</table>

3.5 How to Configure POP3 and SMTP

You must configure the protocols POP3 and SMTP on the TPG so that the notification service (§38) and the administration via email (§22) will work properly.

'POP3' (Post Office Protocol Version 3) is a transfer protocol that a client can use to fetch emails from a mail server. POP3 is required in the TPG to administer the TPG via email.
'SMTP' (Simple Mail Transfer Protocol) is a protocol that controls the sending of emails in networks. SMTP is required in the TPG to administer the TPG via email and to run the notification service.

- 'Configuring POP3'  ⇒ 33
- 'Configuring SMTP'  ⇒ 34

Configuring POP3

Proceed as follows:
1. Start the TPG Control Center.
2. Select NETWORK – Email.
3. Configure the POP3 parameters; see: Table 6 ⇒ 33.
4. Click Save & Restart to confirm.

† The settings are saved.

Table 6: POP3 Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>POP3</td>
<td>Enables/disables the POP3 functionality.</td>
</tr>
<tr>
<td>POP3 - Server name</td>
<td>Name of the POP3 server.</td>
</tr>
<tr>
<td>POP3 - Server port</td>
<td>Defines the port used by the TPG for receiving emails. The port number 110 is preset. When using SSL/TLS, enter 995 as port number.</td>
</tr>
<tr>
<td>POP3 - Security</td>
<td>Defines the authentication method to be used. (APOP / SSL/TLS)</td>
</tr>
<tr>
<td>POP3 - Check mail every</td>
<td>Defines the time interval (in minutes) for retrieving emails from the POP3 server.</td>
</tr>
<tr>
<td>POP3 - Ignore mail exceeding</td>
<td>Defines the maximum email size (in Kbyte) to be accepted by the TPG. (0 = unlimited)</td>
</tr>
<tr>
<td>POP3 - User name</td>
<td>Defines the user name used by the TPG to connect to the POP3 server.</td>
</tr>
<tr>
<td>POP3 - Password</td>
<td>Defines the user password used by the TPG to connect to the POP3 server.</td>
</tr>
</tbody>
</table>
Configuring SMTP

Proceed as follows:
1. Start the TPG Control Center.
2. Select NETWORK – Email.
3. Configure the SMTP parameters; see: Table 7 ⇪34.
4. Click Save & Restart to confirm.

The settings are saved.

Table 7: SMTP Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMTP - Server name</td>
<td>Defines the name of the SMTP server.</td>
</tr>
<tr>
<td>SMTP - Server port</td>
<td>Defines the port number used by the TPG to send emails to the SMTP server.</td>
</tr>
<tr>
<td></td>
<td>The port number 25 is preset.</td>
</tr>
<tr>
<td>SMTP - TLS</td>
<td>Enables/disables TLS.</td>
</tr>
<tr>
<td></td>
<td>*The security protocol TLS (Transport Layer Security) is used to encrypt the</td>
</tr>
<tr>
<td></td>
<td>transmission between the TPG and the SMTP server.*</td>
</tr>
<tr>
<td>SMTP - Sender name</td>
<td>Defines the email sender name to be used by the TPG.</td>
</tr>
<tr>
<td>SMTP - Login</td>
<td>Enables/disables the SMTP authentication for the login.</td>
</tr>
<tr>
<td>SMTP - User name</td>
<td>Defines the user name for the SMTP authentication.</td>
</tr>
<tr>
<td>SMTP - Password</td>
<td>Defines the password for the SMTP authentication.</td>
</tr>
<tr>
<td>SMTP - Security (S/MIME)</td>
<td>Enables/disables the encryption and signing of emails via S/MIME.</td>
</tr>
<tr>
<td>SMTP - Signing emails</td>
<td>Defines the signing of emails.</td>
</tr>
<tr>
<td></td>
<td>*A signature created by the sender allows the recipient to verify the identity</td>
</tr>
<tr>
<td></td>
<td>of the sender and to make sure that the email was not modified. An S/MIME</td>
</tr>
<tr>
<td></td>
<td>certificate (⇨55) is required for the signing of emails.*</td>
</tr>
<tr>
<td>SMTP - Full encryption</td>
<td>Defines the encryption of emails.</td>
</tr>
<tr>
<td></td>
<td><em>Only the recipient can open and read the encrypted email. An S/MIME certificate (⇨55) is required for the encryption.</em></td>
</tr>
<tr>
<td>SMTP- Attach public key</td>
<td>Sends the public key together with the email. Many email clients require the</td>
</tr>
<tr>
<td></td>
<td>public key to be attached in order to view the emails.</td>
</tr>
</tbody>
</table>
3.6 How to Configure Bonjour

Bonjour allows the automatic recognition of computers, devices, and network services in TCP/IP-based networks.

The TPG uses the following Bonjour functions:

- Checking the IP address assigned via ZeroConf
- Assignment of host names to IP addresses
- Location of server services without knowledge of the device's host name or IP address.

When checking the IP address assigned via ZeroConf (see: 'ZeroConf' \(\Rightarrow\) 14) the TPG sends a query to the network. If the IP address has already been assigned elsewhere in the network, the TPG will receive a message. The TPG then sends another query with a different IP address. If the IP address is available, it is saved in the TPG.

The domain name service is used for additional Bonjour features. Since there is no central DNS server in Bonjour networks, each device and application has its own small DNS server.

This integrated DNS server (mDNS) collects and administers the information of all participants in the net. In addition to the features of a classical DNS server, the mDNS server also saves the IP address, the service name and the offered services of each participant.

Proceed as follows:
1. **Start the TPG Control Center.**
2. **Select NETWORK – Bonjour.**
3. **Configure the Bonjour parameters; see: Table 8 \(\Rightarrow\) 36.**
4. **Click Save & Restart to confirm.**

\(\Rightarrow\) The setting will be saved.
3.7 How to Configure the Device Time

You can set the time of the TPG via a time server (SNTP server) in the network. A timeserver is a computer networking device that reads the actual time from a reference clock and distributes this information to its clients. In the TPG, the time server is defined via the IP address or the host name.

If the time server is activated, all ThinPrint print jobs that are handled by the TPG will get a time stamp. Date and time are then displayed under (⇒§81) 'Job History'.

The TPG uses 'UTC' (Universal Time Coordinated) as a basis. UTC is a reference time and used as a time standard.

The time received by the time server does not necessarily correspond to your local time zone. Deviations from your location and the resulting time difference (including country-specific particularities such as Daylight Saving Time) can be handled by means of the 'Time zone' parameter.

A time server is integrated into the network.

Proceed as follows:
1. Start the TPG Control Center.
2. Select NETWORK – Date/Time.
3. Tick Date/Time.

---

Table 8: Bonjour Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bonjour</td>
<td>Enables/disables Bonjour.</td>
</tr>
<tr>
<td>Bonjour name</td>
<td>Defines the Bonjour name of the TPG. <em>The TPG uses this name for its Bonjour services. If no Bonjour name is entered, the default name will be used (device name@ICxxxxxx).</em></td>
</tr>
</tbody>
</table>
4. Enter the IP address or the host name of the time server into the Time server box. (A host name can only be used if a DNS server was configured beforehand.)
5. Select the code for your local time zone from the Time zone list.
6. Click Save & Restart to confirm.
   ✂️ The settings are saved.

3.8 How to Determine a Description

You can assign freely definable descriptions to the TPG. This gives you a better overview of the devices available in the network.

➡️ Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – Description.
3. Enter freely definable names for Host name, Description and Contact person.
4. Click Save & Restart to confirm.
   ✂️ The data is saved.
3.9 How to Use the Notification Service

You can get notifications in the form of emails or SNMP traps from the TPG. By means of these notifications up to four email recipients can be informed about various events irrespective of time and location.

The following message types are possible:

- The status email periodically informs the recipient about the status of the TPG.
- The event notification informs you about a specific event on the TPG via email or SNMP trap. The event can be:
  - The restart of the TPG.
  - The connection or disconnection of a USB flash drive to/from the TPG.
  - A problem with the TPG.

What do you want to do?

- 'Configuring the sending of status emails' ⇒ 38
- 'Configuring event notifications via email' ⇒ 39
- 'Configuring event notifications via SNMP traps' ⇒ 39

Configuring the sending of status emails

Requirements

- SMTP parameters can be configured on the TPG, see: ⇒ 32.
- A DNS server has been configured on the TPG; see: ⇒ 30.

For the notification service you can specify up to two email recipients.

Proceed as follows:

1. Start the TPG Control Center.
2. Select DEVICE – Notification.
3. Enter the email address of the recipient into the Email recipient box.
4. Tick Status for the relevant recipient.
5. Specify the sending interval in the Status notification time area.
6. Click Save & Restart to confirm.
   ☑ The settings are saved.

Configuring event notifications via email

☑ SMTP parameters can be configured on the TPG, see: ➔32.
☑ A DNS server has been configured on the TPG; see: ➔30.

For the notification service you can specify up to two email recipients and the message types.

Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – Notification.
3. Enter the email address of the recipient into the Email recipient box.
4. Tick the options with the desired message types.
5. Click Save & Restart to confirm.
   ☑ The settings are saved.

Configuring event notifications via SNMP traps

For the notification service you can specify up to two SNMP trap recipients and the message types.

Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – Notification.
3. Enter the trap address of the recipient into the Trap target box.
4. Enter the trap community of the recipient into the Trap community box.
5. Tick the options with the desired message types.
6. Click Save & Restart to confirm.
   ☑ The settings are saved.
4 ThinPrint Settings

You must define the port, the bandwidth as well as the printer and the printer properties if you want the TPG to communicate with a ThinPrint server via a port or if you want the TPG to receive and forward print jobs. This chapter describes how to match the parameter values in an ideal way.

- 'How to Define the ThinPrint Port' ⇒ 41
- 'How to Define the Bandwidth' ⇒ 41
- 'How to Embed Printers' ⇒ 42
- 'How to Define Timeouts' ⇒ 44
- 'How to Get Status Information on the Printer Connections' ⇒ 45
- 'How to get Printer Messages' ⇒ 47
- 'How to Use the ThinPrint Connection Service' ⇒ 48
- 'How Does the TPG Receive Encrypted Data?' ⇒ 50

The settings described here refer to the client-side (TPG). Information about the installation, configuration and administration of the ThinPrint environment can be found in the ThinPrint documentation at http://www.thinprint.com.
4.1 How to Define the ThinPrint Port

In ThinPrint environments, printing is done to a TCP/IP port via a socket connection. The port number of the TPG must be identical to the port number that was defined for the ThinPrint server.

Port 4000 is preset. You can change the port number, if necessary.

Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – ThinPrint®.
3. Enter the port number into the ThinPrint® port box.
4. Click Save & Restart to confirm.
   The setting will be saved.

4.2 How to Define the Bandwidth

Bandwidth describes the capacity of a data connection. The bandwidth of the TPG is indicated in bit/second (bit/s).

The bandwidth that is needed for print jobs can be limited to a freely definable value for each ThinPrint port (server side). You can further decrease the bandwidth limit on the port of the TPG (client side).

Defining a bandwidth value on the TPG which is higher than the defined value (server side) will have no effect. In this case, the pre-defined value will be applied.

Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – ThinPrint®.
3. Tick Bandwidth.
4. Enter the desired bandwidth.
5. Click Save & Restart to confirm.
   The setting will be saved.
4.3 How to Embed Printers

Print jobs are sent from the ThinPrint server to the TPG. After the decompression of the print jobs, the TPG forwards the print jobs to the printers.

The print jobs are assigned via the printer ID. Up to two (TPG-25) or six (TPG-65) network printers can be embedded via the TPG.

When integrating the connected network printers you must define the printer parameters (name, class, driver, address) and a transfer method.

The data transfer between the TPG and the network printers can be done in three ways:

- Usually the data is transferred to the TCP/IP port via a raw/socket connection. Port 9100 is preset. If required, you can configure a different port number.

- By means of IPP connections (Internet Printing Protocol) the print data is transmitted via HTTP 1.1 via local networks or the Internet to the printer. To this purpose, you must configure a printer URL that needs to be implemented according to the information of the manufacturer. Please refer to the documentation of your printer. The printer URL 'ipp/lp1' is preset and can be changed, if needed. Your advantage: The connection between the TPG and the printer can be encrypted via SSL/TLS.

- Data transfer can also be done via the LPD protocol (Line Printer Daemon). During LPD printing the print data is sent to the IP address of the printer by means of an LPD queue. The LPD queue name 'lp1' is preset. If required, you can configure a different LPD queue name. Depending on the configuration, the printing behavior is either compliant to RFC1179 or resembles Microsoft LPD printing. Your advantage: When using the LPD protocol for data transfer, additional print job attributes will be transferred and displayed in the 'job history' (⇒§81).
The support of the transfer methods depends on the printer. Consult your printer manual for more information.

Proceed as follows:

1. **Start the TPG Control Center.**
2. **Select DEVICE – ThinPrint®.**
3. **Enter the printer parameters into the boxes; see: Table 9 ⇒ 43.**
4. **Select a transfer method for every printer.**
5. **Click Save & Restart to confirm.**

The settings are saved.

Table 9: Printer Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>The ID clearly identifies the printers for the ThinPrint server.</td>
</tr>
<tr>
<td>Printer</td>
<td>Defines the printer name. The printer name is purely a description and is used to distinguish the printers. <strong>The printer can only use the ThinPrint AutoConnect feature if a printer name was defined.</strong> If the printer supports SNMP, the printer class is derived automatically via SNMP. A freely definable description can be entered at any time and will override any automatically derived printer name.</td>
</tr>
<tr>
<td>Class</td>
<td>Printers with compatible drivers can be arranged in one class. <strong>In addition to the defining of the printer name, you can also define a printer class if you want to use the ThinPrint AutoConnect feature.</strong> If the printer supports SNMP, the class name is obtained automatically via SNMP. A freely definable description can be entered at any time and will override any automatically derived class name.</td>
</tr>
<tr>
<td>Driver</td>
<td>Defines the printer driver for the ThinPrint® AutoConnect feature.</td>
</tr>
<tr>
<td>Printer address</td>
<td>Defines the IP address or host name of the printer. <strong>The host name can only be used if a DNS server was configured beforehand.</strong></td>
</tr>
</tbody>
</table>
4.4 How to Define Timeouts

You can use timeouts to control how errors are handled before and during a print job.

The 'Printer open timeout' parameter specifies the period of time (in seconds) after which a connection attempt to the printer should be aborted. It is advisable to abort a connection attempt if the printer is not physically available for the TPG and the ThinPrint port is to be freed for subsequent print jobs, for example.

The 'Job send timeout' parameter specifies the period of time (in seconds) after which a current print job should be aborted. It is advisable to abort a print job if the print job cannot be executed due to a printer error (for example, no paper).

Both timeouts cause the print jobs to be deleted. In 'pure' ThinPrint printing, an error message is also sent to the ThinPrint server. No error message is sent to the ThinPrint server when printing takes place via the Connection Service.
Proceed as follows:

1. *Start the TPG Control Center.*
2. *Select DEVICE – ThinPrint®.*
3. *In the Printer connection timeout and Job sending timeout fields, enter the periods of time in seconds after which the timeouts should take effect (0 s = off).*
4. *Click Save & Restart to confirm.*
   † The settings are saved.

### 4.5 How to Get Status Information on the Printer Connections

You can view the connection status of the embedded printers. The following connection statuses can be displayed:

<table>
<thead>
<tr>
<th>Connection Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time out</td>
<td>No connection to the printer at present. A connection was available at an earlier stage.</td>
</tr>
<tr>
<td>reachable</td>
<td>A connection to the printer is available at present.</td>
</tr>
<tr>
<td>unreachable</td>
<td>No connection to the printer so far.</td>
</tr>
<tr>
<td>Unknown</td>
<td>The connection status to the printer cannot be determined.</td>
</tr>
</tbody>
</table>

In order to get the connection status, you must configure a 'ping' query.

- 'Configuring a 'ping' Query via the TPG Control Center' ⇒ 46
- 'Displaying the Printer Connection Status via the TPG Control Center' ⇒ 46
Configuring a 'ping' Query via the TPG Control Center

Proceed as follows:
1. *Start the TPG Control Center.*
2. *Select DEVICE – ThinPrint® printer.*
4. *Enter the interval (in seconds) into the Monitoring interval box.*
5. *Click Save & Restart to confirm.*
   - The settings are saved.

Displaying the Printer Connection Status via the TPG Control Center

Proceed as follows:
1. *Start the TPG Control Center.*
2. *Select DEVICE – ThinPrint® printer.*
   - The printer connection status is displayed under 'ThinPrint® printer status' in the 'Status' column and is assigned to the printer IDs.
4.6 How to get Printer Messages

You can view printer error messages (Paper empty, Offline, Paper jam, etc.) and printer status messages (idle, printing, warming up, etc.). In order to get printer messages, you must configure an SNMP query beforehand.

Not all printers support SNMP. Consult your printer manual for more information.

- 'Configuring an SNMP Query via the TPG Control Center' ⇒ 47
- 'Displaying Printer Status Messages via the TPG Control Center' ⇒ 47

Configuring an SNMP Query via the TPG Control Center

- The printer supports SNMP.

Proceed as follows:
1. Start the TPG Control Center.
2. Select DEVICE – ThinPrint® printer.
3. Tick SNMP.
4. Enter the interval (in seconds) into the Monitoring interval box.
5. Click Save & Restart to confirm.

Displaying Printer Status Messages via the TPG Control Center

- The printer messages are shown under 'ThinPrint® printer status' in the 'Status' column and are assigned to the printer IDs.
4.7 How to Use the ThinPrint Connection Service

The ThinPrint Connection Service sends print jobs via TCP/IP to ThinPrint clients (i.e. the TPG) in masked networks (NAT).

The Connection Service manages the entire communication between the ThinPrint server and the corresponding client. This allows the connection via masked networks as well as the assignment of the relevant print job to the respective end device.

To use this service, you must prepare the TPG. For each end device that uses the Connection Service, you must store the client ID and an authentication key in the database of the Connection Service. You must also set these two values on the TPG.

Please note that you need a ThinPrint license for each client ID.

Proceed as follows:

1. **Start the TPG Control Center.**
2. **Select DEVICE – ThinPrint®.**
3. **Tick Connection Service.**
4. **Enter the relevant parameters; see: Table 10 ⇒ 48.**
5. **Click Save & Restart to confirm.**

The settings are saved.

---

Table 10: Connection Service Parameters

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connection Service</td>
<td>Enables/disables the ThinPrint Connection Service.</td>
</tr>
</tbody>
</table>
| Server name            | IP address or host name of the server on which the Connection Service is installed.  
                         | *The host name can only be used if a DNS server was configured beforehand.* |
| Port                   | Defines the TCP port used by the TPG for communicating with the Connection Service.  
                         | *The port number 4001 is preset.*                                             |
The connection status is displayed next to the 'Connection Service' option. If the connection to the Connection Service was refused, it is because a value (client ID, authentication key, port or server name) was entered incorrectly. In this case, verify and correct your settings and click **Save & Restart**.

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client ID</td>
<td>Client ID as stored in the database of the Connection Service. The Connection Service needs the Client ID to send print jobs to the TPG.</td>
</tr>
<tr>
<td>Authentication key</td>
<td>Authentication key as stored in the database of the Connection Service.</td>
</tr>
<tr>
<td>Keep alive</td>
<td>Interval (in seconds) after which the connection to the Connection Service is refreshed. The value has to be equal to or lower than the 'KeepAliveTO' value set on the Connection Service server. *(allowed entry: 1 - 60000</td>
</tr>
<tr>
<td>Connection retry</td>
<td>Defines the time interval (in seconds) after which a connection retry is executed if the Connection Service cannot be reached. *(allowed entry: 1 - 60000</td>
</tr>
</tbody>
</table>
4.8 How Does the TPG Receive Encrypted Data?

A secure connection during the transfer of print jobs between ThinPrint (server or Connection Service) and the TPG is guaranteed by means of an SSL/TLS encryption.

The ThinPrint server requests a certificate from the TPG. By means of this certificate, the ThinPrint server checks whether the TPG is authorized to receive the print data.

If an encryption was enabled on the ThinPrint server, you must install a certificate from a corresponding Certification Authority both on the ThinPrint server and the TPG. To authorize the TPG to receive encrypted print data, proceed as follows:

- Create a certificate request; see: ⇾ 58.
- Save the CA certificate; see: ⇾ 59.
A number of security mechanisms are available to ensure optimum security for the TPG. This chapter describes how to make use of these security mechanisms.

The following security mechanisms can be configured and activated according to your demands:

- 'How to Control the Access to the TPG Control Center'  ⇒ 52
- 'How to Control the Access to the TPG (TCP Port Access Control)'  ⇒ 53
- 'How to Use Certificates Correctly'  ⇒ 55
- 'How to Use Authentication Methods'  ⇒ 62
5.1 How to Control the Access to the TPG Control Center

You are able to restrict the administrative web access to the TPG Control Center with a password or by selecting the permitted types of connection.

☐ 'Specifying the Permitted Web Connection Type' ⇒ 52
☐ 'Protecting the web access via a password' ⇒ 53

The TPG Control Center can also be protected by the SNMP security concept. The concept includes administration of user groups and access rights. For further information; see: 'How to Configure SNMP' ⇒ 31.

Specifying the Permitted Web Connection Type

The web access to the TPG Control Center can be secured by selecting the permitted types of connection (HTTP/HTTPS).

If HTTPS is exclusively chosen as the connection type, the administrative web access to the TPG Control Center is protected by SSL/TLS.

SSL/TLS requires a certificate to check the identity of the TPG. During a so-called 'handshake', the client asks for a certificate via a browser. This certificate must be accepted by the browser. URLs that require an SSL/TLS connection start with 'https'.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Device access.
3. Tick HTTP/HTTPS or HTTPS only in the Web area.
4. Click Save & Restart to confirm.
   ☝️ The setting will be saved.
Protecting the web access via a password

You can use a password to protect the TPG Control Center against unauthorized web access. If a password is set, only the start page of the TPG Control Center can be visited and displayed. If you select a menu item, you will be asked to enter a password.

You will also be asked to enter a non-definable user name. Leave this field blank at the password prompt.

Proceed as follows:

1. Start the TPG Control Center.
2. Select SECURITY – Device access.
3. In the web area, enter a password into the Password box.
4. Repeat the password.
5. Click Save & Restart to confirm.

The setting will be saved.

5.2 How to Control the Access to the TPG (TCP Port Access Control)

You can control the access to the TPG. To do so, various TCP port types on the TPG can be locked. Network elements with access rights can be defined as exceptions and excluded from blocking. The TPG only accepts data packets from network elements defined as exceptions.

The port types to be blocked must be defined in the 'Security level' area. The following categorization can be selected:

- Lock TCP access (locks TCP ports: HTTP/HTTPS/...)
- Lock all (locks IP ports)

In order to exclude network elements (e.g. clients, DNS server, SNTP server) from port locking, they must be defined as exceptions. To do so, the IP addresses or MAC addresses (hardware addresses) of the network elements with access rights must be entered in the 'Exceptions' area. Please note:
• MAC addresses are not delivered through routers!
• The use of wildcards (*) allows you to define subnetworks.

The 'test mode' allows you to check the configured access protection. If the test mode is activated, access protection remains active until the TPG is rebooted. After restarting, the protection is no longer effective.

The 'test mode' option is activated by default. After a successful test, you must deactivate the test mode so that access protection remains permanently active.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY - TCP port access.
3. Tick Port access control.
4. Select the desired protection in the Security level area.
5. In the Exceptions area, define the network elements which are excluded from port blocking. Enter the IP or MAC addresses and tick the options.
6. Make sure that the test mode is enabled.
7. Click Save & Restart to confirm.
   The settings are saved.
   The port access control is activated until the device is restarted.
8. Check the port access and configurability of the TPG.

If the TPG can no longer be reached using the TPG Control Center, restart the device; see: ➔78.

9. Clear Test mode.
10. Click Save & Restart to confirm.

   The settings are saved. The port access control is active. Access to the ports is restricted.
5.3 How to Use Certificates Correctly

The TPG has its own certificate management. This section explains how certificates are used and when the use of certificates is recommended.

Certificates can be used in TCP/IP-based networks to encrypt data and to authenticate communication partners. Certificates are electronic messages containing a key (public key) and a signature.

The use of certificates allows for various security mechanisms. Use certificates on your TPG

- to receive encrypted print data; see:  50.
- to check the identity of the TPG in the network; see: "Configuring EAP-TLS"  63.
- to authenticate the TPG/client if the administrative web access to the TPG Control Center is protected via HTTPS (SSL/TLS); see:  52.

If you want to use certificates, it is advisable to protect the administrative web access to the TPG Control Center by a password so that the certificate on the TPG cannot be deleted by unauthorized persons; see:  52.

Both self-signed certificates and CA certificates can be used with the TPG. The following certificates can be distinguished:

- **Self-signed certificates** have a digital signature that has been created by the TPG. If a self-signed certificate is used, the ThinPrint server cannot print via SSL/TLS. A CA certificate is mandatory to print via SSL.
- **CA certificates** are certificates that have been signed by a certification authority (CA).
- The authenticity of the CA certificate can be verified by means of a so-called **root certificate** issued by the certification
authority. The root certificate is stored on an authentication server in the network.

- Upon delivery, a certificate (the so-called default certificate) is stored in the TPG. It is recommended that you replace the default certificate by a self-signed certificate or CA certificate as soon as possible.

- S/MIME certificate
  S/MIME certificates (*.pem file) are used to sign and encrypt the emails that are sent by the TPG. The corresponding private key must be installed as an own certificate in the pkcs(12) format (as *.p12 file) in the intended email program (Thunderbird, Outlook, etc.). Only then can the emails be verified and displayed (in the case of encryption).

The following certificates can be installed at the same time in the TPG:

- 1 Self-signed certificate
- 1 CA certificate or pkcs(12) certificate
- 1 Root certificate
- 1 S/MIME certificate

You can also generate a certificate request for a CA certificate. All certificates can be deleted separately. Existing certificates will be overridden when installing or generating new certificates.

A pkcs(12) certificate can only be installed if there are currently no certificate requests or CA certificates installed.

Fig. 6: TPG Control Center - Certificates
What do you want to do?

- 'Displaying Certificates' ⇒ 57
- 'Creating a Self-Signed Certificate' ⇒ 57
- 'Creating a Certificate Request for CA Certificates' ⇒ 58
- 'Saving the CA Certificate in the TPG' ⇒ 59
- 'Saving the root certificate on the TPG' ⇒ 60
- 'Saving the pkcs(12) certificate in the TPG' ⇒ 60
- 'Saving the S/MIME certificate on the TPG' ⇒ 61
- 'Deleting Certificates' ⇒ 62

Displaying Certificates
Certificates installed on the TPG and certificate requests can be displayed and viewed.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Select the certificate via the icon 📆.  
   📆 The certificate is displayed.

Creating a Self-Signed Certificate

If a self-signed certificate has already been created on the TPG, you must first delete the certificate; see: ⇒ 62.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click Self-signed certificate.
4. Enter the relevant parameters, see: Table 11 ⇒ 58.
5. Click Install.
The certificate will be created and installed. This may take a few minutes.

Table 11: Parameters for the Creation of Certificates

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common name</td>
<td>Is used to clearly identify the certificate. It is advisable to use the IP address or the host name of the TPG to allow a clear assignment of the certificate to the TPG. You can enter a maximum of 64 characters.</td>
</tr>
<tr>
<td>Email address</td>
<td>Specifies an email address. You can enter a maximum of 40 characters. (Optional Entry)</td>
</tr>
<tr>
<td>Organization name</td>
<td>Specifies the company that uses the TPG. You can enter a maximum of 64 characters.</td>
</tr>
<tr>
<td>Organizational unit</td>
<td>Specifies the department or subsection of a company. You can enter a maximum of 64 characters. (Optional Entry)</td>
</tr>
<tr>
<td>Location</td>
<td>Specifies the locality where the company is based. You can enter a maximum of 64 characters.</td>
</tr>
<tr>
<td>State name</td>
<td>Specifies the state in which the company is based. You can enter a maximum of 64 characters. (Optional Entry)</td>
</tr>
<tr>
<td>Domain component</td>
<td>Allows you to enter additional attributes. (Optional Entry)</td>
</tr>
<tr>
<td>Country</td>
<td>Specifies the country in which the company is based. Enter the two-digit country code according to ISO 3166. Examples: DE = Germany, GB = Great Britain, US = USA</td>
</tr>
<tr>
<td>Issued on</td>
<td>Specifies the date from which on the certificate is valid.</td>
</tr>
<tr>
<td>Expires on</td>
<td>Specifies the date from which on the certificate becomes invalid.</td>
</tr>
</tbody>
</table>

Creating a Certificate Request for CA Certificates

As a preparation for the use of a CA certificate, a certificate request that has to be sent to the certification authority can be created in the TPG. The certification authority will then create a CA certificate on the basis of the certificate request. The certificate must be in base 64 format.
If a certificate request has already been created on the TPG, it will be overwritten.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click Certificate request.
4. Enter the required parameters, see: Table 11 ⇒ 58.
5. Click Create a request.
   The creation of the certificate request is in progress. This may take a few minutes.
6. Select Upload and save the requests in a text file.
7. Click OK.
8. Send the text file as certificate request to a certification authority.

When the CA certificate has been received, it must be saved in the TPG; see: ⇒ 59.

Saving the CA Certificate in the TPG

If a CA certificate has already been installed on the TPG, it will be overwritten.

- A certificate request has been created at an earlier date; see: ⇒ 58.
- The certificate must be in base 64 format.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click Requested certificate.
4. Click Browse.
5. Specify the CA certificate.
6. Click Install.
   ✅ The CA certificate is saved in the TPG.

Saving the root certificate on the TPG

The TPG offers a number of authentication methods to verify its identity in a network. If you use the authentication method 'EAP-TLS', you must install the root certificate of the authentication server (RADIUS) on the TPG; see: ⇒ 63.

If a root certificate has already been installed on the TPG, it will be overwritten.

✅ The certificate must be in base 64 format.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click Root certificate.
4. Click Browse.
5. Specify the root certificate.
6. Click Install.
   ✅ The root certificate is saved in the TPG.

Saving the pkcs(12) certificate in the TPG

Certificates with the pkcs(12) format are used to save private keys and their respective certificates and to protect them by means of a password.

If a pkcs(12) certificate has already been installed on the TPG, it will be overwritten.

✅ The certificate must be in base 64 format.
No certificate request may exist. To delete the certificate request, see: ⇒ 62.

No CA certificate may be installed. To delete a CA certificate, see: ⇒ 62.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click pkcs12 certificate.
4. Click Browse.
5. Specify the pkcs(12) certificate.
6. Enter the password.
7. Click Install.

The pkcs(12) certificate will be saved in the TPG.

Saving the S/MIME certificate on the TPG
S/MIME certificates (*.pem file) are used to sign and encrypt the emails that are sent by the TPG.

If an S/MIME certificate has already been installed on the TPG, it will be overwritten.

The certificate must be in base 64 format.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Certificates.
3. Click S/MIME certificate.
4. Click Browse.
5. Specify the S/MIME certificate.
6. Click Install.

The S/MIME certificate will be saved on the TPG.
Deleting Certificates

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY - Certificates.
3. Select the certificate to be deleted via the icon . The certificate is displayed.
4. Click Delete.

The certificate is deleted.

5.4 How to Use Authentication Methods

By means of an authentication, a network can be protected against unauthorized access. The TPG can participate in various authentication procedures. This section describes which procedures are supported and how these procedures are configured on the TPG.

The IEEE 802.1x standard provides a basic structure for various authentication and key management protocols. IEEE 802.1x allows you to control the access to networks. Before users gain access to a network via a network device, they must authenticate themselves in the network. After the authentication was successful, the access to the network will be freed.

The standard IEEE 802.1x is based upon the EAP (Extensible Authentication Protocol). EAP is a universal protocol for many authentication procedures. EAP allows for a standardized authentication procedure between the network device and an authentication server (RADIUS). First you must define the authentication procedure (TLS, PEAP, TTLS, etc.) to be used and configure it on all network devices involved.

RADIUS (Remote Authentication Dial-In User Service) is an authentication and account management system that validates user login information and grants access to the desired resources.

The TPG supports various EAP authentication methods in order to authenticate itself in a protected network.
<table>
<thead>
<tr>
<th>What do you want to do?</th>
<th>'Configuring EAP-MD5' ⇒ 63</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>'Configuring EAP-TLS' ⇒ 63</td>
</tr>
<tr>
<td></td>
<td>'Configuring EAP-TTLS' ⇒ 65</td>
</tr>
<tr>
<td></td>
<td>'Configuring PEAP' ⇒ 66</td>
</tr>
<tr>
<td></td>
<td>'Configuring EAP-FAST' ⇒ 67</td>
</tr>
</tbody>
</table>

### Configuring EAP-MD5

EAP-MD5 validates the identity of devices or users before they gain access to network resources. You can configure the TPG for the EAP-MD5 network authentication. This makes sure that the TPG gets access to protected networks.

#### Benefits and Purpose

EAP-MD5 describes a user-based authentication method via a RADIUS server. The TPG must be defined as user (with user name and password) on a RADIUS server. The authentication method EAP-MD5 must then be enabled on the TPG and the user name and password need to be entered.

- The TPG is defined as user (with user name and password) on a RADIUS server.

#### Mode of Operation

Proceed as follows:

1. Start the TPG Control Center.
2. Select SECURITY – Authentication.
3. Select MD5 from the Authentication method list.
4. Enter the user name and the password that are used for the configuration of the TPG on the RADIUS server.
5. Click Save & Restart to confirm.

- The settings are saved.

### Configuring EAP-TLS

EAP-TLS (Transport Layer Security) validates the identity of devices or users before they gain access to network resources. You can
configure the TPG for the EAP-TLS network authentication. This makes sure that the TPG gets access to protected networks.

EAP-TLS describes a certificate-based authentication method via a RADIUS server. For this purpose, certificates are exchanged between the TPG and the RADIUS server. An encrypted TLS connection between the TPG and the RADIUS server is established in this process. Both RADIUS server and TPG need a valid, digital certificate signed by a CA. The RADIUS server and the print server must validate the certificate. After the mutual authentication was successful, the access to the network will be freed.

Since each device needs a certificate, a PKI (Public Key Infrastructure) must be available. User passwords are not necessary.

If you want to use the EAP-TLS authentication, you must observe the instructions below in the indicated order. If this procedure is not adhered to, the TPG in the network may not be addressable. In this case you have to reset the TPG parameters; see: \(\Rightarrow\) 74.

- Create a certificate request on the TPG; see: \(\Rightarrow\) 58.
- Create a CA certificate using the certificate request and the authentication server.
- Install the CA certificate on the TPG; see: 'Saving the CA Certificate in the TPG' \(\Rightarrow\) 59.
- Install the root certificate of the authentication server on the TPG; see: 'Saving the root certificate on the TPG' \(\Rightarrow\) 60.
- Enable the authentication method 'EAP-TLS' on the TPG.

Proceed as follows:
1. Start the TPG Control Center.
2. Select SECURITY – Authentication.
3. Select TLS from the Authentication method list.
4. Click Save & Restart to confirm.

\(\Rightarrow\) The settings are saved.
Configuring EAP-TTLS

EAP-TTLS (Tunneled Transport Layer Security) validates the identity of devices or users before they gain access to network resources. You can configure the TPG for the EAP-TTLS network authentication. This makes sure that the TPG gets access to protected networks.

EAP-TTLS consists of two phases:

- In phase 1, a TLS-encrypted channel between the TPG and the RADIUS server will be established. Only the RADIUS server authenticates itself using a certificate that was signed by a CA. This process is also referred to as 'outer authentication'.

- In phase 2, an additional authentication method is used for the communication within the TLS channel. EAP-defined methods and older methods (CHAP, PAP, MS-CHAP und MS-CHAPv2) are supported. This process is also referred to as 'inner authentication'.

The advantage of this procedure is that only the RADIUS server needs a certificate. Therefore no PKI is needed. Moreover, TTLS supports most authentication protocols.

☑ The TPG is defined as user (with user name and password) on a RADIUS server.

Proceed as follows:

1. Start the TPG Control Center.
2. Select SECURITY – Authentication.
3. Select TTLS from the Authentication method list.
4. Enter the user name and the password that are used for the configuration of the TPG on the RADIUS server.
5. Select the settings intended to secure the communication in the TLS channel.
6. To make the connection more secure, you can also install the root certificate of the RADIUS server on the TPG (☞60).
7. Click Save & Restart to confirm.

☑ The settings are saved.
Benefits and Purpose

Security

Configuring PEAP

PEAP (Protected Extensible Authentication Protocol) validates the identity of devices or users before they gain access to network resources. You can configure the TPG for the PEAP network authentication. This makes sure that the TPG gets access to protected networks.

Mode of Operation

In the case of PEAP (compare EAP-TTLS, see \(\Rightarrow\) 65), an encrypted TLS (Transport Layer Security) channel is established between the TPG and the RADIUS server. Only the RADIUS server authenticates itself using a certificate that was signed by a CA.

The TLS channel is then used to establish another connection that can be protected by means of additional EAP authentication methods (e.g. MSCHAPv2).

The advantage of this procedure is that only the RADIUS server needs a certificate. Therefore no PKI is needed. PEAP uses the advantages of TLS and supports various authentication methods, including user passwords and one-time passwords.

Requirements

☑️ The TPG is defined as user (with user name and password) on a RADIUS server.

Proceed as follows:

1. *Start the TPG Control Center.*
2. *Select SECURITY – Authentication.*
3. *Select PEAP from the Authentication method list.*
4. *Enter the user name and the password that are used for the configuration of the TPG on the RADIUS server.*
5. *Select the settings intended to secure the communication in the TLS channel.*
6. *To make the connection more secure, you can also install the root certificate of the RADIUS server on the TPG (\(\Rightarrow\) 60).*
7. *Click Save & Restart to confirm.*

☑️ The settings are saved.
Configuring EAP-FAST

EAP-FAST (Flexible Authentication via Secure Tunneling) validates the identity of devices or users before they gain access to network resources. You can configure the TPG for the EAP-FAST network authentication. This makes sure that the TPG gets access to protected networks.

EAP-FAST uses (as in the case of EAP-TTLS, see ⇒ 65) a channel in order to protect the data transfer. The main difference is that EAP-FAST does not require certificates for authentication purposes. (The use of certificates is optional.)

PACs (Protected Access Credentials) are used to build the channel. PACs are credentials that comprise up to three components.

- A shared secret key that contains the preshared key between the TPG and the RADIUS server.
- An opaque part that is provided to the TPG and presented to the RADIUS server when the TPG wishes to obtain access to network resources.
- Other information that may be useful to the client. (Optional)

EAP-FAST uses two methods to generate PACs:

- The manual delivery mechanism can be every mechanism that the administrator configures and considers to be safe for the network.
- In the case of the automatic delivery, an encrypted channel is established in order to protect the authentication of the TPG as well as the delivery of the PACs.

The TPG is defined as user (with user name and password) on a RADIUS server.

Proceed as follows:

1. *Start the TPG Control Center.*
2. *Select SECURITY – Authentication.*
3. Select **FAST** from the Authentication method list.
4. Enter the user name and the password that are used for the configuration of the TPG on the RADIUS server.
5. Select the settings intended to secure the communication in the channel.
6. Click **Save & Restart** to confirm.

⚠️ The settings are saved.
6 Maintenance

A number of maintenance activities can be carried out on the TPG. This chapter gives a short overview.

- 'How to Secure the TPG Parameters (Backup)' ⇒ 70
- 'How to Use a Connected USB Device' ⇒ 71
- 'How to Reset Parameters to their Default Values (Reset)' ⇒ 74
- 'How to Perform an Update' ⇒ 77
- 'How to Restart the TPG?' ⇒ 78
- 'How to Print a Status or Service Page' ⇒ 79
- 'How to Display the Job History' ⇒ 81
6.1 How to Secure the TPG Parameters (Backup)

All parameter values of the TPG (exception: passwords) are saved in the 'parameters' file.

You can save the parameters file as backup copy on your local client. This allows you to get back to a stable configuration status at any time.

You can edit the parameter values of the copied file using a text editor. Afterwards, the configured file can be downloaded to a TPG. The parameter values included in the file will be taken over by the device.

What do you want to do?

- 'Displaying Parameter Values' ⇒ 70
- 'Saving the Parameter File' ⇒ 70
- 'Loading the parameters file to a TPG' ⇒ 71

Displaying Parameter Values

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE - Parameter backup.
3. Click the icon .

The current parameter values are displayed.

A detailed description of the parameters can be found in the 'Parameter List' ⇒ 87.

Saving the Parameter File

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE - Parameter backup.
3. Click the icon . The current parameter values are displayed.

4. Save the 'parameters' file on a local system with the help of your browser.
   - The parameter file is copied and secured.

Loading the parameters file to a TPG

Proceed as follows:

1. Start the TPG Control Center.
2. Select MAINTENANCE - Parameter backup.
3. Click Browse.
4. Specify the 'parameters' file.
5. Click Import.
   - The parameter values in the file are applied to the TPG.

You can also automatically load a parameters file from a USB flash drive to a TPG; see: ➔ 71.

6.2 How to Use a Connected USB Device

You can connect a USB flash drive to the USB port of the TPG to make use of additional features of the TPG.

If a printer is not available, the print jobs that are sent to that printer can be automatically buffered in the USB flash drive. As soon as the printer becomes available, the print jobs will be transferred to the printer and printed. If this option has been disabled and the printer is not available, the print jobs will be discarded after a specified timeout ('printer connection timeout' ➔ 44).

During the 'parameter backup', the 'parameters' file will be saved automatically on the USB flash drive and updated after a parameter change. The file contains all parameter values of the TPG (exception:
passwords). The TPG will automatically take over the values contained in the parameters file on the USB flash drive. This way, the parameter values can be quickly and easily loaded to other TPG via a USB flash drive (e.g. when configuring new devices).

To use the USB flash drive on the TPG, the USB flash drive must have the correct file system. You may have to format the USB flash drive, if necessary.

---

**During the formatting process, all data on the USB flash drive will be permanently lost.**

---

Whether formatting is required, will be displayed under 'MAINTENANCE - USB device status' in the TPG Control Center.

☐ 'Formatting the USB Flash Drive' ⇒ 72
☐ 'Automatic print job buffering' ⇒ 73
☐ 'Saving the Parameter Values Automatically' ⇒ 73
☐ 'Loading the Parameter Values Automatically to a TPG' ⇒ 73

---

**Formatting the USB Flash Drive**

☑ A USB flash drive has been connected to the TPG.

볍 Proceed as follows:

1. *Start the TPG Control Center.*
2. *Select MAINTENANCE – USB device.*
3. *Click Formatting.*

♭ The USB flash drive will be formatted.
Automatic print job buffering

- A USB flash drive has been connected to the TPG.
- The USB flash drive has been formatted correctly; see: ➔72.

Proceed as follows:
1. *Start the TPG Control Center.*
2. *Select MAINTENANCE – USB device.*
4. *Click Save & Restart.*
   - The settings are saved.

Saving the Parameter Values Automatically

- A USB flash drive has been connected to the TPG.
- The USB flash drive has been formatted correctly; see: ➔72.

Proceed as follows:
1. *Start the TPG Control Center.*
2. *Select MAINTENANCE – USB device.*
4. *Click Save & Restart.*
   - The settings are saved.

Loading the Parameter Values Automatically to a TPG

- The USB flash drive has been formatted correctly; see: ➔72.
- A parameter file exists on the USB flash drive; see: ➔71.

Proceed as follows:
1. *Connect a USB flash drive to the USB port of the TPG.*
   - The parameter values in the file are automatically applied to the TPG.
6.3 How to Reset Parameters to their Default Values (Reset)

It is possible to reset the parameters of the TPG to their default values (factory settings). All previously configured parameter values will be deleted in this process. Installed certificates will not be deleted.

If you reset the parameters, the IP address of the TPG may change and the connection to the TPG Control Center may be terminated.

You must reset the parameters, for example, if you have changed the location of the TPG and if you want to use the TPG in a different network. Before this change of location, you should reset the parameters to their default settings to install the TPG in a different network.

Remove an attached USB flash drive before resetting the parameters. If a parameters file is saved on the USB flash drive, the TPG will - after the reset - automatically use the parameter values saved on the USB flash drive (see: 71).

By means of the status/reset button of the device you can reset the parameters without entering the password.

- 'Resetting the parameters via the TPG Control Center' 74
- 'Resetting Parameters via the InterCon-NetTool' 75
- 'Resetting the parameters via the status/reset button' 75

Resetting the parameters via the TPG Control Center

Proceed as follows:
1. *Start the TPG Control Center.*
3. Click Default settings.
   - The parameters are reset.

**Resetting Parameters via the InterCon-NetTool**

Proceed as follows:
1. Start the InterCon-NetTool.
2. Highlight the TPG in the device list.
3. Select Actions – Default Settings from the menu bar.
4. Click Finish.
   - The parameters are reset.

**Resetting the parameters via the status/reset button**

LEDs, various ports and the status/reset button can be found on the TPG. These components are described in the 'Quick Installation Guide'.

Using the status/reset button you can reset the parameter values of the TPG to their default settings. The reset process can be divided into three phases.

- During phase one, the TPG is forced into the reset mode. During the reset mode, the parameters are reset.
- The second phase describes the restart of the device.
- The third phase describes the printing of a status page. The reset process can be checked by means of the status page.

**IMPORTANT:** The reset mode is indicated if the activity LED is alternatingly blinking green and red. The activity LED will then blink orange.

You must release the status/reset button at this moment, otherwise the TPG switches to the BIOS mode. If this happens, try the reset again.
The phases are described in the following:

<table>
<thead>
<tr>
<th>Phase 1: Reset</th>
<th>Phase 2: Restart of the device</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn off the TPG (interrupt the power supply).</td>
<td>Turn off the TPG (interrupt the power supply).</td>
</tr>
<tr>
<td>Remove the network cable (RJ-45) from the TPG.</td>
<td>Connect the network cable (RJ-45) to the TPG.</td>
</tr>
<tr>
<td>Press and hold the status/reset button.</td>
<td>Turn on the TPG (establish the power supply).</td>
</tr>
<tr>
<td>Turn on the TPG (establish the power supply).</td>
<td></td>
</tr>
<tr>
<td><strong>The activity LED will then be permanently lit in orange.</strong></td>
<td></td>
</tr>
<tr>
<td>After a few seconds, the activity LED will alternatingly blink green and red.</td>
<td></td>
</tr>
<tr>
<td>Wait until the activity LED will blink orange.</td>
<td></td>
</tr>
<tr>
<td>Release the status/reset button for about 1 second.</td>
<td><strong>The activity LED alternatingly blinks green and red.</strong></td>
</tr>
<tr>
<td>Press and hold the status/reset button again.</td>
<td></td>
</tr>
<tr>
<td><strong>The activity LED blinks orange twice.</strong></td>
<td></td>
</tr>
<tr>
<td>Release the status/reset button.</td>
<td><strong>The activity LED blinks green.</strong></td>
</tr>
<tr>
<td></td>
<td><strong>The status page is printed.</strong></td>
</tr>
</tbody>
</table>

**Phase 3: Status check**

Press and hold the status/reset button for a short time.

**The status page is printed.**
6.4 How to Perform an Update

You can carry out software and firmware updates on the TPG. Updates allow you to benefit from currently developed features.

In the course of an update, the old firmware/software will be overwritten and replaced by the new firmware/software. The parameter default settings of the device remain unchanged.

An update should be undertaken if function do not work properly and if SEH Computertechnik GmbH has released a new software or firmware version with new functions or bug fixes.

Check the installed software and firmware version on the TPG. You will find the version number on the TPG Control Center homepage or in the product list in the InterCon-NetTool.

Current firmware and software files can be downloaded from the homepage of SEH Computertechnik GmbH:

http://www.seh-technology.com/services/downloads/tpg.html

Every update file has its own 'readme' file. Take note of the information contained in the 'readme' file.

Proceed as follows:

1. Start the TPG Control Center.
2. Select MAINTENANCE - Update.
3. Click Browse.
4. Select the update file.
5. Click Install.

The update is executed. The TPG is restarted.
6.5 How to Restart the TPG?

The TPG is rebooted automatically after parameter changes or updates. If the TPG is in an undefined state it can also be rebooted manually.

☐ 'Rebooting the TPG via the TPG Control Center' ⇒ 78
☐ 'Restarting the TPG via the InterCon-NetTool' ⇒ 78

Rebooting the TPG via the TPG Control Center

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE – Restart.
3. Click Restart.

° The TPG is restarted.

Restarting the TPG via the InterCon-NetTool

Proceed as follows:
1. Start the InterCon-NetTool.
2. Highlight the TPG in the device list.
3. Select Actions – Restart from the menu bar.
   The Restart print server dialog appears.
4. Click Finish.

° The TPG is restarted.
6.6 How to Print a Status or Service Page

You can print status or service pages. Both pages are available in English.

A status page contains basic information of the TPG such as the model type, hardware address, IP address, subnet mask, gateway, etc.

A service page contains basic information of the TPG as well as a list of the current parameter values of the TPG.

Before a status or service page is printed, the printing function must be enabled and the relevant printer as well as the data format of the status or service page (ASCII, PostScript, DATAMAX or Citizen-Z) must be specified. The printer ID 1 and the data format ASCII are preset.

The relevant printer is highlighted in blue in the Device - ThinPrint® printer menu bar.

- 'Specifying the Printing Function, Printer and the Data Format via the TPG Control Center' ⇒ 79
- 'Printing a status page via the TPG Control Center' ⇒ 80
- 'Printing a Status Page via the Status/Reset Button' ⇒ 80
- 'Printing a service page via the TPG Control Center' ⇒ 80
- 'Printing a Service Page via the Status/Reset Button' ⇒ 80

Specifying the Printing Function, Printer and the Data Format via the TPG Control Center

Proceed as follows:

1. Start the TPG Control Center.
2. Select MAINTENANCE – Status page.
3. Select the desired printer ID from the Status Page Printer list.
4. Select the desired data format from the Status page mode list.
5. Tick Printing.
6. Click Save & Restart to confirm.
   The settings are saved.

Printing a status page via the TPG Control Center

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE – Status page.
3. Click Status page.
   The status page is printed.

Printing a Status Page via the Status/Reset Button

You can print a status page via the status/reset button of the device.

Proceed as follows:
1. Press the status/reset button for a short time.
   The status page is printed.

Printing a service page via the TPG Control Center

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE – Status page.
3. Click Service page.
   The service page will be printed.

Printing a Service Page via the Status/Reset Button

You can print a service page via the status/reset button of the device.

Proceed as follows:
1. Keep the status/reset button pressed for five seconds.
   The status page is printed.
6.7  How to Display the Job History

You can get information about the ThinPrint print jobs that have been sent to the TPG. Only these print jobs are registered and shown in the job history.

A time server (⇒36) must be configured on the TPG so that the date and time can be displayed correctly. If no time server is configured, the time stamp corresponds to the default time.

A maximum of 32 print jobs are displayed. The first-in, first-out method is applied from the 33rd print job onwards. The saved print jobs will be deleted when the TPG is turned off or reset. The print jobs can also be deleted manually. The print jobs will not be deleted when the TPG is restarted.

- 'Displaying the job history' ⇒81
- 'Deleting Print Jobs Manually' ⇒82

Displaying the job history

Proceed as follows:
1. Start the TPG Control Center.
2. Select MAINTENANCE – Job history.
   The Job History is displayed.

The following information is shown in the Job History:

<table>
<thead>
<tr>
<th>Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Identification number of the printer that has spooled the print job.</td>
</tr>
</tbody>
</table>
Deleting Print Jobs Manually

Proceed as follows:

1. **Start the TPG Control Center.**
2. **Select MAINTENANCE – Job history.**
3. **Click Delete.**
   - All print jobs listed in the job history will be deleted.
7 Appendix

The appendix contains a glossary, the TPG parameter list, a troubleshooting and the index lists of this document.

- 'Glossary' ⇒ 84
- 'Parameter List' ⇒ 87
- 'Troubleshooting' ⇒ 102
- 'List of Figures' ⇒ 104
- 'Index' ⇒ 105
7.1 Glossary

The glossary contains information about manufacturer-specific software solutions and terms from the world of network technology.

Manufacturer-Specific Software Solutions

- 'InterCon-NetTool' ⇒ 86
- 'TPG Control Center' ⇒ 86

Network Technology

- 'Default Name' ⇒ 84
- 'Gateway' ⇒ 85
- 'Hardware Address' ⇒ 85
- 'Host Name' ⇒ 85
- 'IP Address' ⇒ 86
- 'Subnet Mask' ⇒ 86

The default name of the TPG is made up of the two letters 'IC' and the device number. The device number consists of the last six numbers of its hardware address.

The default name can be found in the TPG Control Center, the InterCon-NetTool, on the status or service page.
Using a gateway, you can address IP addresses from external networks. If you wish to use a gateway, you can configure the relevant parameter via the TPG Control Center or the InterCon-NetTool.

The TPG is addressable by means of its world-wide unique hardware address. This address is commonly referred to as the MAC or Ethernet address. The manufacturer has defined this address in the hardware of the device. The address consists of 12 hexadecimal numbers. The first six numbers represent the manufacturer, while the last six numbers identify the individual device.

The hardware address can be found on the housing, the InterCon-NetTool, the status or service page.

The use of separators within the hardware address depends on the platform. Note the following conventions when entering the hardware address:

<table>
<thead>
<tr>
<th>Operating system</th>
<th>Representation</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows</td>
<td>Hyphen</td>
<td>00-c0-eb-00-01-ff</td>
</tr>
<tr>
<td>UNIX</td>
<td>Colon or period</td>
<td>00:c0:eb:00:01:ff or 00:c0:eb.00.01.ff</td>
</tr>
</tbody>
</table>

The host name is an alias for an IP address. The host name uniquely identifies the TPG in the network and makes it easier to remember.
The software InterCon-NetTool has been developed by SEH Computertechnik GmbH for the administration of SEH network devices within a predefined network.

**IP Address**

The IP address is the unique address of each node in a network, i.e. an IP address may occur only once on a local network. The system administrator usually assigns the IP address. The address must be saved in the TPG to make sure that it can be addressed within the network.

With the help of the subnet mask, large networks can be split up into subnetworks. In this case, the user IDs of the IP addresses are assigned to the various subnetworks.

The TPG is configured not to use subnetworks by default. If you wish to use a subnet, you can configure the relevant parameter via the TPG Control Center or the InterCon-NetTool.

The TPG can be configured and monitored via the TPG Control Center. The TPG Control Center is stored in the TPG and can be displayed by means of a browser software (Internet Explorer, Firefox, Safari).

<table>
<thead>
<tr>
<th><strong>InterCon-NetTool</strong></th>
<th>The software InterCon-NetTool has been developed by SEH Computertechnik GmbH for the administration of SEH network devices within a predefined network.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IP Address</strong></td>
<td>The IP address is the unique address of each node in a network, i.e. an IP address may occur only once on a local network. The system administrator usually assigns the IP address. The address must be saved in the TPG to make sure that it can be addressed within the network. With the help of the subnet mask, large networks can be split up into subnetworks. In this case, the user IDs of the IP addresses are assigned to the various subnetworks. The TPG is configured not to use subnetworks by default. If you wish to use a subnet, you can configure the relevant parameter via the TPG Control Center or the InterCon-NetTool. The TPG can be configured and monitored via the TPG Control Center. The TPG Control Center is stored in the TPG and can be displayed by means of a browser software (Internet Explorer, Firefox, Safari).</td>
</tr>
<tr>
<td><strong>Subnet Mask</strong></td>
<td></td>
</tr>
<tr>
<td><strong>TPG Control Center</strong></td>
<td></td>
</tr>
</tbody>
</table>
7.2 Parameter List

This chapter gives an overview of all parameters of the TPG. The parameter list gives details about the functions and values of the individual parameters.

- 'Parameter List - IPv4' ⇒ 88
- 'Parameter List – IPv6' ⇒ 88
- 'Parameter List - DNS' ⇒ 89
- 'Parameter List - SNMP' ⇒ 90
- 'Parameter List - POP3' ⇒ 91
- 'Parameter List - SMTP' ⇒ 92
- 'Parameter List - Bonjour' ⇒ 93
- 'Parameter List - Date/Time' ⇒ 93
- 'Parameter List - Description' ⇒ 93
- 'Parameter List - ThinPrint®' ⇒ 94
- 'Parameter List - ThinPrint Connection Service' ⇒ 95
- 'Parameter List - ThinPrint® printer' ⇒ 95
- 'Parameter List - Notification' ⇒ 97
- 'Parameter List - Web access' ⇒ 99
- 'Parameter List - TCP port access' ⇒ 99
- 'Parameter List - Authentication' ⇒ 100
- 'Parameter List - USB device' ⇒ 101
- 'Parameter List – Status page' ⇒ 101

To view the current parameter values of your TPG, see: 'Displaying Parameter Values' ⇒ 70 and 'How to Print a Status or Service Page' ⇒ 79.
## Table 12: Parameter List – IPv4

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ip_dhcp</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the DHCP protocol.</td>
</tr>
<tr>
<td>ip_bootp</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the BOOTP protocol.</td>
</tr>
<tr>
<td>ip_auto</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the IP address assignment via ARP/PING.</td>
</tr>
<tr>
<td>ip_addr</td>
<td>valid IP address</td>
<td>169.254.0.0/16</td>
<td>Defines the IP address of the TPG.</td>
</tr>
<tr>
<td>ip_mask</td>
<td>valid IP address</td>
<td>255.255.0.0</td>
<td>Defines the subnet mask of the TPG.</td>
</tr>
<tr>
<td>ip_gate</td>
<td>valid IP address</td>
<td>0.0.0.0</td>
<td>Defines the gateway address of the TPG.</td>
</tr>
</tbody>
</table>

## Table 13: Parameter List – IPv6

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ipv6</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the IPv6 functionality of the TPG.</td>
</tr>
<tr>
<td>ipv6_auto</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the automatic assignment of the IPv6 address for the TPG.</td>
</tr>
<tr>
<td>ipv6_addr</td>
<td>n:n:n:n:n:n:n:n</td>
<td>::</td>
<td>Defines a manually assigned IPv6 Unicast address in the n:n:n:n:n:n:n:n format for the TPG. Every 'n' represents the hexadecimal value of one of the eight 16 bit elements of the address. An IPv6 address may be entered or displayed using a shortened version when successive fields contain all zeros (0). In this case, two colons (::) are used.</td>
</tr>
</tbody>
</table>
### Table 14: Parameter List - DNS

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ipv6_plen [Prefix length]</td>
<td>0 - 64 [2 characters; 0-9]</td>
<td>64</td>
<td>Defines the length of the subnet prefix for the IPv6 address. <strong>Address ranges are indicated by prefixes. The prefix length (number of bits used) is added to the IPv6 address and specified as a decimal number. The decimal number is separated by '/'.</strong></td>
</tr>
<tr>
<td>dns [DNS]</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the name resolution via a DNS server.</td>
</tr>
<tr>
<td>dns_primary [Primary DNS server]</td>
<td>valid IP address</td>
<td>0.0.0.0</td>
<td>Defines the IP address of the primary DNS server.</td>
</tr>
<tr>
<td>dns_secondary [Secondary DNS server]</td>
<td>valid IP address</td>
<td>0.0.0.0</td>
<td>Defines the IP address of the secondary DNS server. <strong>The secondary DNS server is used if the primary DNS server is not available.</strong></td>
</tr>
<tr>
<td>dns_domain [Domain name (suffix)]</td>
<td>max. 255 characters [., a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the domain name of an existing DNS server.</td>
</tr>
</tbody>
</table>
### Table 15: Parameter List - SNMP

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>snmpv1</code> [SNMPv1]</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables SNMPv1.</td>
</tr>
<tr>
<td><code>snmpv1_ronly</code> [Read-only]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the write protection for the community.</td>
</tr>
<tr>
<td><code>snmpv1_community</code> [Community]</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>public</td>
<td>Defines the name of the SNMP Community. <em>The SNMP Community is a basic form of access protection in which several participants with the same access rights are grouped together.</em></td>
</tr>
<tr>
<td><code>snmpv3</code> [SNMPv3]</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables SNMPv3.</td>
</tr>
<tr>
<td><code>any_name</code> [User name]</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>anonym ous</td>
<td>Defines the name of the SNMP user group 1.</td>
</tr>
<tr>
<td><code>any_pwd</code> [Password]</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the password of the SNMP user group 1.</td>
</tr>
<tr>
<td><code>any_hash</code> [Hash]</td>
<td>md5</td>
<td>md5</td>
<td>Specifies the HASH algorithm of the SNMP user group 1.</td>
</tr>
<tr>
<td><code>admin_name</code> [User name]</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>admin</td>
<td>Defines the name of the SNMP user group 2.</td>
</tr>
<tr>
<td><code>admin_pwd</code> [Password]</td>
<td>8 - 64 characters [a-z, A-Z, 0-9]</td>
<td>administ rator</td>
<td>Defines the password of the SNMP user group 2.</td>
</tr>
<tr>
<td><code>admin_hash</code> [Hash]</td>
<td>md5</td>
<td>md5</td>
<td>Specifies the HASH algorithm of the SNMP user group 2.</td>
</tr>
<tr>
<td><code>admin_rights</code> [Access rights]</td>
<td>--- [None] readonly readwrite</td>
<td>readwrite</td>
<td>Defines the access rights of the SNMP user group 2.</td>
</tr>
</tbody>
</table>
### Table 16: Parameter List - POP3

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>admin_cipher</td>
<td>--- [None]</td>
<td></td>
<td>Defines the encryption method of the SNMP user group 2.</td>
</tr>
<tr>
<td></td>
<td>aes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>des</td>
<td></td>
<td></td>
</tr>
<tr>
<td>pop3</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the POP3 functionality.</td>
</tr>
<tr>
<td>pop3_srv</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the name of the POP3 server.</td>
</tr>
<tr>
<td>pop3_port</td>
<td>1-65535 [max. 5 characters; 0-9]</td>
<td>110</td>
<td>Defines the port of the POP3 server used by the TPG for receiving emails. <em>When using SSL/TLS, enter 995 as port number.</em></td>
</tr>
<tr>
<td>pop3_sec</td>
<td>0 = --- [no security] 1 = APOP 2 = SSL/TLS</td>
<td>0</td>
<td>Defines the authentication method to be used.</td>
</tr>
<tr>
<td>pop3_poll</td>
<td>1-10080 [max. 5 characters; 0-9]</td>
<td>15</td>
<td>Defines the time interval (in minutes) for retrieving emails from the POP3 server.</td>
</tr>
<tr>
<td>pop3_limit</td>
<td>0-4096 [max. 4 characters; 0-9; 0 = unlimited]</td>
<td>10</td>
<td>Defines the maximum email size (in Kbyte) to be accepted by the TPG.</td>
</tr>
<tr>
<td>pop3_usr</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the name used by the TPG to log on to the POP3 server.</td>
</tr>
<tr>
<td>pop3_pwd</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the password used by the TPG to log on to the POP3 server.</td>
</tr>
</tbody>
</table>
Table 17: Parameter List - SMTP

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>smtp_srv</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the name of the SMTP server.</td>
</tr>
<tr>
<td>smtp_port</td>
<td>1-65535 [max. 5 characters; 0-9]</td>
<td>25</td>
<td>Defines the port number used by the TPG to send emails to the SMTP server.</td>
</tr>
<tr>
<td>smtp_ssl</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables TLS. The security protocol TLS (Transport Layer Security) is used to encrypt the transmission between the TPG and the SMTP server.</td>
</tr>
<tr>
<td>smtp_sender</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the email sender name to be used by the TPG.</td>
</tr>
<tr>
<td>smtp_auth</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the SMTP authentication for the login.</td>
</tr>
<tr>
<td>smtp_usr</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the name used by the TPG to connect to the SMTP server.</td>
</tr>
<tr>
<td>smtp_pwd</td>
<td>max. 128 characters</td>
<td>[blank]</td>
<td>Defines the password the TPG uses to connect to the SMTP server.</td>
</tr>
<tr>
<td>smtp_sign</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the encryption and signing of emails via S/MIME.</td>
</tr>
<tr>
<td>smtp_encrypt</td>
<td>on/off</td>
<td>off</td>
<td>Defines the signing and encryption of emails.</td>
</tr>
<tr>
<td>smtp_attpkey</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the attachment of a public key to an email.</td>
</tr>
</tbody>
</table>
## Table 18: Parameter List - Bonjour

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>bonjour</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the Bonjour service.</td>
</tr>
<tr>
<td>[Bonjour]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>bonjour_name</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[Default Name]</td>
<td>Defines the Bonjour name of the TPG.</td>
</tr>
<tr>
<td>[Bonjour name]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Table 19: Parameter List - Date/Time

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ntp</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the use of a time server (SNTP).</td>
</tr>
<tr>
<td>[Date/Time]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ntp_server</td>
<td>max. 255 characters [., a-z, A-Z, 0-9]</td>
<td>pool.ntp.org</td>
<td>Defines a time server via the IP address or the host name. (A host name can only be used if a DNS server was configured beforehand.)</td>
</tr>
<tr>
<td>[Time server]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ntp_tzone</td>
<td>UTC, GMT, EST, EDT, CST, CDT, MST, MDT, PST, PDT, etc.</td>
<td>CET/CEST (EU)</td>
<td>The time zone is used to equalize the difference between the time received over the time server and the local time.</td>
</tr>
<tr>
<td>[Time zone]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Table 20: Parameter List - Description

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sys_name</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the host name of the TPG.</td>
</tr>
<tr>
<td>[Host name]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sys_descr</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Freely definable description (of the TPG).</td>
</tr>
<tr>
<td>[Description]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sys_contact</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Freely definable description (of the contact person).</td>
</tr>
<tr>
<td>[Contact person]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Table 21: Parameter List - ThinPrint®

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>tpgPort [ThinPrint® port]</td>
<td>1 - 65535 [max. 5 characters; 0-9]</td>
<td>4000</td>
<td>Defines the TCP port used by the TPG for communicating with the ThinPrint server.</td>
</tr>
<tr>
<td>tpgBdwidth [Bandwidth]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the bandwidth functionality of the ThinPrint® port (TPG side).</td>
</tr>
<tr>
<td>tpgBdwidthVal [Bandwidth value]</td>
<td>1600 - 1000000 [at least 4 characters, max. 7 characters; 0-9]</td>
<td>256000</td>
<td>Defines the bandwidth (in bit/second) used to decrease the bandwidth of the ThinPrint® port (TPG side).</td>
</tr>
</tbody>
</table>
| tpgPrtoToVal [Printer connection timeout] | 0 - 86400 [max. 5 characters; 0-9; 0 = off] | 60      | Defines the period of time (in seconds) after which a connection attempt to a printer is aborted.  
*A connection attempt should be aborted if a printer is physically not available. This frees the ThinPrint® port for subsequent print jobs.* |
| tpgJobSndTout [Job sending timeout] | 0 - 86400 [max. 5 characters; 0-9; 0 = off] | 180     | Defines the period of time (in seconds) after which a current print job is aborted if it cannot be printed due to a printer error, e.g. no paper. |
### Table 22: Parameter List - ThinPrint Connection Service

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>conService</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the ThinPrint Connection Service.</td>
</tr>
<tr>
<td>conServer</td>
<td>max. 255 characters</td>
<td>[blank]</td>
<td>Defines the Connection Service server via the IP address or the host name. (A host name can only be used if a DNS server was configured beforehand.)</td>
</tr>
<tr>
<td>tpgClientID</td>
<td>0 - 99999</td>
<td>0</td>
<td>Defines the client ID as stored in the database of the Connection Service.</td>
</tr>
<tr>
<td>tpgAuthKey</td>
<td>0 - 99999</td>
<td>0</td>
<td>Defines the authentication key as stored in the database of the Connection Service.</td>
</tr>
<tr>
<td>conPort</td>
<td>1 - 65535</td>
<td>4001</td>
<td>Defines the TCP port used by the TPG for communicating with the Connection Service.</td>
</tr>
</tbody>
</table>
| tpgKeepalive        | 1 - 60000                      | 60      | Defines the time interval (in seconds) after which the connection to the Connection Service is refreshed.  
  Note: The value has to be equal to or lower than the 'KeepAliveTO' value set on the Connection Service server. |
| tpgRetry            | 1 - 60000                      | 120     | Defines the time interval (in seconds) after which a connection retry is executed if the Connection Service cannot be reached.               |

### Table 23: Parameter List - ThinPrint® printer

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>prtName_1 ~ prtName_6</td>
<td>max. 32 characters</td>
<td>[blank]</td>
<td>Defines the printer name for the ThinPrint AutoConnect feature.</td>
</tr>
<tr>
<td>Parameters</td>
<td>Value</td>
<td>Default</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------</td>
<td>-------------------------------</td>
<td>---------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>prtClass_1 ~</td>
<td>max. 7 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the printer class name for the ThinPrint AutoConnect feature.</td>
</tr>
<tr>
<td>prtClass_6 [Class]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>prtDriver_1 ~</td>
<td>max. 64 characters [a-z, A-Z, 0-9, _, -]</td>
<td>[blank]</td>
<td>Defines the printer driver for the ThinPrint AutoConnect feature.</td>
</tr>
<tr>
<td>prtDriver_6 [Driver]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remoteIp_1 ~</td>
<td>max. 64 characters [., a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the IP address or host name of the printer. (A host name can only be used if DNS was configured beforehand.)</td>
</tr>
<tr>
<td>remoteIp_6 [Printer address]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remoteMode_1 ~</td>
<td>raw = RAW/Socket connection</td>
<td>raw</td>
<td>Specifies the transfer method between the TPG and the printer.</td>
</tr>
<tr>
<td>remoteMode_6 [Printing protocol]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remotePort_1 ~</td>
<td>1 - 65535 [max. 5 characters; 0-9]</td>
<td>9100</td>
<td>Defines the port number for RAW/socket printing.</td>
</tr>
<tr>
<td>remotePort_6 [Port]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remoteUrl_1 ~</td>
<td>max. 64 characters ipp/lp1</td>
<td></td>
<td>Specifies the second part of the printer URL for IPP printing. The implementation of the printer URL is depends on the manufacturer. Consult your printer manual for more information.</td>
</tr>
<tr>
<td>remoteUrl_6 [URL]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remoteIPPs_1 ~</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the SSL/TLS encryption for IPP printing.</td>
</tr>
<tr>
<td>remoteIPPs_6 [SSL]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>remoteQ_1 ~</td>
<td>max. 64 characters lp1</td>
<td>lp1</td>
<td>Defines the queue name for LPD printing.</td>
</tr>
<tr>
<td>remoteQ_6 [Queue]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>lpdModeRFC_1 ~</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the RFC1179 conformity for LPD printing.</td>
</tr>
<tr>
<td>lpdModeRFC_6 [RFC]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Parameters List - Notification

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>monitorPing</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables monitoring via ping. The ping query allows you to view the printer availability.</td>
</tr>
<tr>
<td>monitorSNMP</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables monitoring via SNMP. The SNMP query shows printer messages.</td>
</tr>
<tr>
<td>monitorPoll</td>
<td>10 - 86400 [max. 5 characters; 0-9]</td>
<td>30</td>
<td>Defines the interval of a 'Ping' or 'SNMP' query in seconds.</td>
</tr>
<tr>
<td>mailto_1</td>
<td>valid email address</td>
<td>[blank]</td>
<td>Defines the email address of the recipient for notifications.</td>
</tr>
<tr>
<td>mailto_2</td>
<td>[max. 64 characters]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>noti_pup_1</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of emails when the TPG is restarted.</td>
</tr>
<tr>
<td>noti_pup_2</td>
<td>on/off</td>
<td>off</td>
<td></td>
</tr>
<tr>
<td>noti_stat_1</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the periodical sending of a status email to recipient 1 or 2.</td>
</tr>
<tr>
<td>noti_stat_2</td>
<td>on/off</td>
<td>off</td>
<td></td>
</tr>
<tr>
<td>notistat_d</td>
<td>al = daily su = Sunday mo = Monday tu = Tuesday we = Wednesday th = Thursday fr = Friday sa = Saturday</td>
<td>al</td>
<td>Specifies the interval at which a status email is sent.</td>
</tr>
<tr>
<td>notistat_h</td>
<td>1 = 1. Hour 2 = 2. Hour 3 = 3. Hour etc.</td>
<td>0</td>
<td>Specifies the time at which a status email is sent.</td>
</tr>
</tbody>
</table>
## Appendix – Parameter List

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>notistat_tm [mm]</td>
<td>0 = 00 min&lt;br&gt;1 = 10 min&lt;br&gt;2 = 20 min&lt;br&gt;3 = 30 min&lt;br&gt;4 = 40 min&lt;br&gt;5 = 50 min&lt;br&gt;6 = 00 min</td>
<td>0</td>
<td>Specifies the time at which a status email is sent.</td>
</tr>
<tr>
<td>noti_usb_1</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of emails after a USB flash drive was connected to or removed from the TPG.</td>
</tr>
<tr>
<td>noti_usb_2 [USB]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>noti_err_1</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of emails if a problem occurs at the TPG.</td>
</tr>
<tr>
<td>noti_err_2 [Problems]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>trapto_1</td>
<td>valid IP address</td>
<td>0.0.0.0</td>
<td>Defines the SNMP trap address of the recipient for notifications.</td>
</tr>
<tr>
<td>trapto_2 [Trap target]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>trapcommu_1</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>public</td>
<td>Defines the SNMP trap community of the recipient.</td>
</tr>
<tr>
<td>trapcommu_2 [Trap community]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>trappup [Restart]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of SNMP traps when the TPG is restarted.</td>
</tr>
<tr>
<td>trapusb [USB]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of SNMP traps after a USB device was connected to or removed from the TPG.</td>
</tr>
<tr>
<td>traperr [Problems]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the sending of SNMP traps if a problem occurs at the TPG.</td>
</tr>
</tbody>
</table>
### Table 25: Parameter List - Web access

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>http_allowed [HTTP/HTTPS]</td>
<td>on/off</td>
<td>on</td>
<td>Defines the permitted type of connection (HTTP/HTTPS) to the TPG Control Center. If HTTPS is exclusively chosen as the connection type [http_allowed = off], the administrative access to the TPG Control Center is protected via SSL/TLS.</td>
</tr>
<tr>
<td>http_pwd [Password]</td>
<td>max. 64 characters [a-z, A-Z, 0-9]</td>
<td>[blank]</td>
<td>Defines the password for the administrative access to the TPG Control Center.</td>
</tr>
</tbody>
</table>

### Table 26: Parameter List - TCP port access

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>protection [Port access control]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables the locking of the selected ports.</td>
</tr>
<tr>
<td>protection_test [Test mode]</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the test mode. The test mode allows you to test the parameters set using the access control. If the test mode is activated, the access protection remains active until the TPG is rebooted.</td>
</tr>
<tr>
<td>protection_level [Security level]</td>
<td>protec_tcp protec_all</td>
<td>protec_tcp</td>
<td>Specifies the port types to be locked: - TCP ports - all ports (IP ports)</td>
</tr>
<tr>
<td>ip_filter_on_1 ~ ip_filter_on_8 [IP address]</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables an exception from the port locking.</td>
</tr>
<tr>
<td>ip_filter_1 ~ ip_filter_8 [IP address]</td>
<td>valid IP address</td>
<td>[blank]</td>
<td>Defines elements that are excluded from port locking, using the IP address.</td>
</tr>
</tbody>
</table>
### Table 27: Parameter List - Authentication

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>hw_filter_on_1~8</td>
<td>on/off</td>
<td>off</td>
<td>Enables/disables an exception from the port locking.</td>
</tr>
<tr>
<td>[MAC address]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>hw_filter_1~8</td>
<td>valid hardware address</td>
<td>00:00:00:00</td>
<td>Defines elements that are excluded from port locking, using the hardware address.</td>
</tr>
<tr>
<td>[MAC address]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>auth_typ</td>
<td>--- [None]</td>
<td>MD5</td>
<td>Defines the authentication method that is used to identify devices or users in the network.</td>
</tr>
<tr>
<td>[Authentication method]</td>
<td></td>
<td>TLS</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>TTLS</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>PEAP</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>FAST</td>
<td></td>
</tr>
<tr>
<td>auth_name</td>
<td>max. 64 characters</td>
<td>[blank]</td>
<td>Defines the name of the TPG as saved in the authentication server (RADIUS).</td>
</tr>
<tr>
<td>[User name]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>auth_pwd</td>
<td>max. 64 characters</td>
<td>[blank]</td>
<td>Defines the password of the TPG as saved in the authentication server (RADIUS).</td>
</tr>
<tr>
<td>[Password]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>authExtern</td>
<td>--- [None]</td>
<td>PEAPLABEL0</td>
<td>Defines the kind of external authentication for the EAP authentication methods TTLS, PEAP, and FAST.</td>
</tr>
<tr>
<td>[PEAP/EAP-FAST Options]</td>
<td></td>
<td>PEAPLABEL1</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>PEAPVER0</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>PEAPVER1</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>FASTPROV1</td>
<td></td>
</tr>
<tr>
<td>authIntern</td>
<td>--- [None]</td>
<td>PAP</td>
<td>Defines the kind of inner authentication for the EAP authentication methods TTLS, PEAP, and FAST.</td>
</tr>
<tr>
<td>[Inner Authentication]</td>
<td></td>
<td>CHAP</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>MSCHAPV2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>EAP-MD5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>EAP-TLS</td>
<td></td>
</tr>
<tr>
<td>auth_anon_name</td>
<td>max. 64 characters</td>
<td>[blank]</td>
<td>Defines the anonymous name for the unencrypted part of the EAP authentication methods TTLS, PEAP, and FAST.</td>
</tr>
<tr>
<td>[Anonymous name]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Table 28: Parameter List – USB device

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Value</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>auth_wpa_addon</td>
<td>max. 255 characters</td>
<td>[blank]</td>
<td>Specifies an optional WPA expansion.</td>
</tr>
<tr>
<td>spage</td>
<td>on/off</td>
<td>on</td>
<td>Enables/disables the printing of status and service pages on the relevant printer. The print job can be triggered by pressing the status/reset button on the device or by clicking the corresponding button in the TPG Control Center.</td>
</tr>
<tr>
<td>spPrinter</td>
<td>TPG-25 = 1-2 TPG-65 = 1-6</td>
<td>1</td>
<td>Defines the printer on which status pages and services pages are printed, via the printer ID.</td>
</tr>
<tr>
<td>spMode</td>
<td>ASCII PostScript DATAMAX Citizen-Z</td>
<td>ASCII</td>
<td>Defines the data format in which the status page is printed.</td>
</tr>
</tbody>
</table>
7.3 Troubleshooting

This chapter describes some problems and their solutions.

- 'The TPG indicates the BIOS mode' ⇒ §102
- 'A connection to the TPG Control Center cannot be established' ⇒ §103
- 'The password is no longer available' ⇒ §103

The TPG indicates the BIOS mode

The TPG switches to the BIOS mode if the firmware functions well but the software is faulty. This may happen in the case of an incorrect software update, for example. The TPG indicates the BIOS mode when the activity LED is blinking green.

The TPG is not operational in the BIOS mode.

If the TPG is in the BIOS mode, the filter 'BIOS mode' will be created automatically in the device list of the InterCon-NetTool. The TPG is displayed within this filter.

Fig. 7: InterCon-NetTool - TPG in the BIOS Mode
The software must be reloaded to the TPG so that the TPG can switch from the BIOS mode to the normal mode.

Gehen Sie wie folgt vor:
1. Start the InterCon-NetTool.
2. Highlight the TPG in the device list.
   (You will find the TPG under the filter 'BIOS mode'.)
   The IP Wizard is started.
4. Follow the instructions of the wizard in order to assign an IP address to the TPG.
   The IP address is saved.
5. Carry out a software update on the TPG; see: ☞ 77.
   The software will be saved in the TPG. The TPG switches to the normal mode.

A connection to the TPG Control Center cannot be established
Eliminate possible error sources. First of all, check:
- the cabling connections,
- the IP address of the TPG (☞ 13) as well as
- the proxy settings of your browser.

If you still cannot establish any connection, the following safety mechanisms might be the cause:
- The access is protected via SSL/TLS (HTTPS) ☞ 52.
- The TCP port access control is enabled ☞ 53.
- The password protection is enabled ☞ 52.

The password is no longer available
The access to the TPG Control Center can be protected by a password. If the password is no longer available, you can reset the parameter values of the TPG to their default settings to get access to the TPG Control Center ☞ 77. Previous settings will be deleted.
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